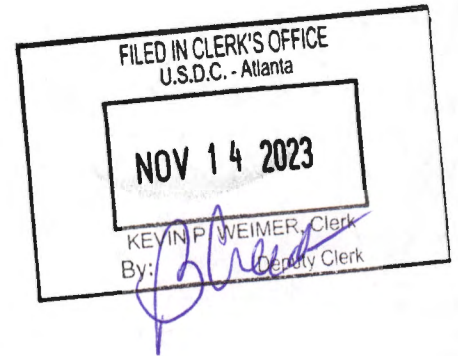


**UNITED STATES DISTRICT COURT**

**Northern District of Georgia**



**Eric Adams**

**Plaintiff, Civil No.**

**1:23-cv-04295-ELR-RDC**

**TRIAL BY JURY DEMANDED**

**v.**

**Westlake Portfolio Management, LLC.**

**Defendant**

**2ND AMENDED COMPLAINT**

**Cause of Action**

This is an action brought by the Plaintiff, Eric Adams who is amending his complaint as follows to clarify the claims brought forth under the Fair Debt

## **Collection Practices Act and Telephone Consumer Protection Act.**

The Plaintiff is seeking damages from the Defendant, Westlake Portfolio Management, LLC for violation of the Fair Debt Collection Practices Act, Telephone Consumer Protection Act, and the unlawful repossession of his vehicle.

### **JURISDICTION AND VENUE**

Jurisdiction of this court arises under 15 USC 1692k(d), 47 USC 227(b)(3), and 28 USC 1331.

### **PARTIES**

1. Plaintiff Eric Adams is a natural person and consumer residing in the state of Georgia.

2. Natural person is defined in 15 USC 1692a(3).

3. Westlake Portfolio Management is a debt collector as defined in 15 USC 1692a(6). Westlake Portfolio Management's principal purpose is to collect or attempt to collect debts owed or due or asserted to be owed or due another. The Defendant also acknowledges that they are a debt collector on their website which

states “Westlake Portfolio Management, LLC is a debt collector and any information obtained will be used for that purpose.”

4. Westlake Portfolio Management, LLC is an entity whose headquarters are located at 4751 Wilshire Blvd. #100 Los Angeles, California 90010.

### **STATEMENTS AND FACTUAL ALLEGATIONS**

5. On or about 24 May 2023, Westlake Portfolio Management, LLC mailed off an incomplete dunning letter to the Plaintiff, Eric Adams alleging that a balance is owed as the result of a consumer debt to US Auto Sales for a vehicle purchased for personal, family, and household use. See Exhibit A2.

6. On 04 June 2023, the Plaintiff Eric Adams originally mailed off a “Notice of Dispute”, disputing the alleged debt, a “Debt Validation” letter, requesting validation of the alleged debt, and a “Cease and Desist” letter, telling the Defendant to only communicate with the Plaintiff via the mails. All pursuant to the Fair Debt Collection Practices Act. However, those documents were lost by the mail carrier. Certified mail tracking number #9214890142980484713756.

7. On 10 June 2023 the Defendant began calling the Plaintiff’s wireless cell phone, without expressed consent. The Plaintiff received 35 calls and 2 text messages to his wireless cellphone between the aforementioned date and 28 August 2023. See

Exhibits D1- D17.

8. The aforementioned calls were placed using an automatic telephone dialing system known as “ATDS” here and after.

9. (678)635-9793, (678)809-6387, (404)334-9195, 1(877)854-5688, are numbers used by Westlake Portfolio Management, LLC in its debt collection operations.

Which is known for belief that the calls were made to the Plaintiff’s wireless cellphone number as an attempt to collect a debt which is the primary business of Westlake Portfolio Management, LLC who uses the mails or telephone to collect or attempt to collect a debt which is defined by 15 USC 1692a(5) that are owed or asserted to be due to another.

10. Defendant’s telephone system has the earmark of using an ATDS. Plaintiff, upon answering calls from the Defendant, heard silence followed by prerecorded messages.

11. When the Plaintiff checked the voicemails left by the Defendant’s automatic dialing system, the Plaintiff heard multiple pre recorded messages. The Telephone Consumer Protection Act prohibits the Defendant from using, other than for emergency purposes, and ATDS and/or Robocalls when calling the Plaintiff’s number absent the Plaintiffs prior express consent to do so. See 47 USC 227(b)(1).

12. The Defendant called the Plaintiff’s number without the Plaintiff’s consent;

Defendant never had the Plaintiff's prior express consent to do so, or such was effectively revoked when Plaintiff requested that Defendant cease all further calls. The calls to the Plaintiff's wireless cell phone were not made for emergency purposes and the Defendant violated the Plaintiff's right to privacy pursuant to 47 USC 227.

13. On 13 July 2023, upon discovery that the previously mentioned documents in paragraph "5" were lost in the mail, the Plaintiff, Eric Adams re-mailed off a "Notice of Dispute", disputing the alleged debt, a "Debt Validation" letter, requesting validation of the alleged debt, and a "Cease and Desist" letter, telling the Defendant to only communicate with the Plaintiff via the mails. All pursuant to the Fair Debt Collection Practices Act. See Exhibits B1-B5.

14. On 17 July 2023, the Defendant, Westlake Portfolio Management, LLC received and signed for the above referenced letters via certified mail article #9214890142980486217658. See Exhibit C

15. Between 17 July 2023 and 28 August 2023, the Defendant placed 20 calls to the Plaintiff's phone using an "ATDS" and ignoring the Plaintiff's "Cease and Desist" letter. See Exhibits D1-D16.

16. The Defendant failed to provide verification/validation of the alleged debt by responding with what appears to be a list of alleged payments made to US Auto



Finance, not to the Defendant. See Exhibits E11 and E12.

17. On 01 August 2023, Plaintiff mailed off and Affidavit of Fact with exhibits via certified mail article # 9214890142980486843710. See Exhibits E1-E13.

18. The Defendant failed to rebut the Plaintiff's Affidavit of Fact and silence is acquiescence.

19. On or around 30 July 2023, the Defendant mailed a letter to the Plaintiff threatening to take legal action that cannot lawfully be taken including but not limited to repossession of the Plaintiff's vehicle. See Exhibits F1-F2

20. On 17 August 2023, the Defendant illegally repossessed the Plaintiff's vehicle causing the Plaintiff to miss work and preventing him from taking his child to school.

21. On or around 20 August 2023 the Defendant mailed a letter to the Plaintiff stating their intentions to sell the Plaintiff's vehicle. See Exhibits G1-G2 22.

22. On 31 Aug 2023 the Plaintiff made a payment of \$1722.89 in order to retrieve the vehicle in question from the auction yard because the Defendant transferred the vehicle from the repossession company to an auction yard before the date listed in entry 19. See Exhibits G1-G2 and Exhibit H.

23. On 07 Sep 2023 the Plaintiff had to miss work in order to retrieve the vehicle in

question from the auction yard that it was moved to on 22 August 2023, only to find the vehicle not in the condition it was in prior to the repossession. The vehicle could not start, the driver side fender liner had been torn off, and the main key was missing. The employees at the auction yard proceeded to jump start the vehicle, however the vehicle was rendered immobile without the jump box. The Plaintiff had to call for and wait 2 hours for a wrecker to tow the vehicle to an automotive repair shop. The Plaintiff had to replace the battery, alternator, and alternator fuse in order to make the vehicle drivable again.

24. The only payment that has ever been made to the Defendant from the Plaintiff is the payment to retrieve his vehicle and to prevent the unlawful sale of his vehicle in the auction. The Plaintiff has documentation stating as such.

### **COUNT I**

#### **VIOLATIONS OF THE FDCPA**

25. Plaintiff repeats and re-alleges each and every allegation stated above.

26. Defendant violated the Fair Debt Collection Practices Act in one or more of the following ways;

27. The Defendant continued to call the Plaintiff's wireless cell phone after a Cease and Desist was sent and received; this action is in violation of 15 USC

1692c(a)(1) as they still proceeded to attempt to communicate through telephone.

See Exhibits D9-D16

28. The Defendant failed to cease communications and collection activities and those actions are in violation of 15 USC 1692c(c). Defendant failed to advise the Plaintiff that their debt collection efforts were being terminated after receiving the Cease and Desist letter from the Plaintiff.

29. The Defendant threatened to sell the Plaintiff's vehicle to coerce payment of the alleged debt; this action is a violation of 15 USC 1692d(4). See Exhibits G1 G2.

30. The Defendant caused the telephone of the Plaintiff to ring repeatedly with the intent to annoy, abuse, and harass the Plaintiff. The multiple calls to the Plaintiff's wireless cell phone during work hours after sending the Defendant a Cease and Desist, became harassing; this action is in violation of 15 USC 1692d(5). See Exhibits D9-D16.

31. The Defendant stated that nonpayment will result in the seizure of the Plaintiff's property which is an unlawful action. The Defendant is a debt collector and not a creditor, nor are they a party to the consumer debt entered into with US Auto Sales; they have no authority to repossess and/or threaten to repossess the vehicle in question. The contract with US Auto Sales is unenforceable. This



action is in violation of 15 USC 1692e(4). See Exhibits F1-F2.

32. The Defendant threatened to repossess the Plaintiff's vehicle; this action is in violation of 15 USC 1692e(5) . See Exhibits F1-F2.

33. The Defendant used the Plaintiff's consumer report to collect on an account that they aren't owed knowing that reporting an account to the consumer reporting agencies is considered collection activity; this action is in violation of 15 USC 1692e(10).

34. The Defendant repossessed the Plaintiff's vehicle and misrepresented their authority to him by requesting a payment to be made to them in order for him to retrieve his vehicle back from the repo company; this action is a violation of 15 USC 1692e(10).

35. The Defendant has violated 15 USC 1692f(1) as there is no agreement between the Plaintiff and the Defendant; there is no agreement creating debt.

36. The Defendant has violated 15 USC 1692f(6)(A) as there is no agreement between the Plaintiff and the Defendant; the Defendant has no right to the possession of the vehicle in question. The Plaintiff was not in default at any time on payments alleged to be owed to Westlake Portfolio Management, LLC.

37. The Defendant has violated 15 USC 1692f(6)(C) as there is no agreement between the Plaintiff and the Defendant. There is no present right to possession of

the property claimed as collateral through an enforceable security interest. There is currently no enforceable security interest.

38. The Defendant failed to properly validate the alleged debt; this action is in violation of 15 USC 1692g.

Wherefore, Plaintiff prays for relief in judgment as follows:

- a. Adjudging that Defendant violated the FDCPA.
- b. Awarding Plaintiff statutory damages of \$1,000 per violation of the FDCPA pursuant to 15 U.S.C. 1692k.
- c. Awarding Plaintiff actual damages of \$120 for rideshare services to and from repo yard.
- d. Awarding Plaintiff actual damages of \$621.04 for missing work on the day of 17 August 2023.
- e. Awarding Plaintiff actual damages of \$1,722.89 for payment in order to retrieve the vehicle in question from the auction.
- f. Awarding Plaintiff actual damages of \$53.30 for rideshare to auction yard to retrieve the vehicle in question.
- g. Awarding Plaintiff actual damages of \$150 to tow the vehicle in question to the automotive repair shop.
- h. Awarding Plaintiff actual damages of \$362.26 for repairs made to the

vehicle in question.

- i. Awarding Plaintiff actual damages of \$31.77 for rideshare to retrieve the vehicle in question.
- j. Awarding Plaintiff actual damages of \$30,000 for the mental anguish and embarrassment of the repossession.
- k. Any and all relief deemed to be proper by the court.

## **COUNT II**

### **VIOLATIONS OF THE TCPA**

39. Plaintiff repeats and realleges each and every allegation stated above.

40. Defendant violated the Telephone Consumer Protection Act in one or more of the following ways;

41. Defendant has used an Automatic Dialing System to make non-emergency calls to the Plaintiff's wireless cell phone without the prior express consent; this action is a violation of 47 USC 227(b)(1)(B).

42. The Defendant continued to willfully call Plaintiff's wireless cell phone number using an ATDS knowing that it lacked the requisite consent to do so; this action is a violation of the TCPA.

Wherefore, Plaintiff prays for relief in judgment as follows:

- a. Statutory damages of \$500 for each call determined to be in violation of the TCPA pursuant to 47 U.S.C. 227(b)(3)(B).
- b. Treble damages of \$1500 for each violation determined to be willful and/or knowing under the TCPA pursuant to 47 U.S.C. 227(b)(3)(C).
- c. Awarding of court fees and attorney's fees.
- d. Any and all relief deemed to be proper by the court.

### **DEMAND FOR TRIAL BY JURY**

Plaintiff hereby demands a trial by jury of all issues so triable as a matter of law.

Respectfully submitted,

Eric Adams  
1650 Anderson Mill Rd Apt 14204  
Austell, GA 30106  
ericadams452@gmail.com  
Pro Se



## CERTIFICATE OF SERVICE

I, the undersigned, Plaintiff, do hereby certify that I have this day filed this 2nd Amended complaint with the United States District Court Northern District of Georgia Atlanta Division and mailed, by Certified Mail, a true and correct copy of the above and foregoing Plaintiff's 2nd Amended Complaint to the defendant

below:

Counsel of Westlake Portfolio Management,LLC

285 Peachtree Center Avenue

Marquis II Suite 1650

Atlanta, GA 30303

DATED, this the day of November 15th, 2023.



Westlake Portfolio Management  
P.O. Box 76809  
Los Angeles, CA 90076-0809

*Exhibit A1*

Date: 05/24/2023



ERIC ADAMS  
1650 ANDERSON MILL ROAD, APT 14204  
AUSTELL, GA 30106



7600

Exhibit A2

Westlake Portfolio Management, LLC  
 P.O. Box 76809  
 Los Angeles, CA 90076  
 (844) 358-0655 from 8am to 8pm EST, Monday to Saturday  
[www.wpm servicing.com](http://www.wpm servicing.com)

To: ERIC ADAMS  
 1650 ANDERSON MILL ROAD, APT  
 14204  
 AUSTELL, GA 30106  
 Reference: 25693395

**Westlake Portfolio Management ("WPM") is a debt collector.** We are trying to collect a debt that you owe to U.S. AUTO FINANCE, INC. We will use any information you give us to help collect the debt.

### Our information shows:

You had an account with U.S. AUTO FINANCE, INC with account number 910158090

As of 04/27/2023, you owed:	\$21,972.68
Between 04/27/2023, and today:	
You were charged this amount in interest:	+ \$270.81
You were charged this amount in fees:	+ \$0.00
You paid or were credited this amount toward the debt:	- \$0.00
<b>Total amount of the debt now:</b>	<b>\$22,243.49</b>

### How can you dispute the debt?

- Call or write to us by 06/30/2023, to dispute all or part of the debt. If you do not, we will assume that our information is correct.
- If you write to us by 06/30/2023, we must stop collection on any amount you dispute until we send you information that shows you owe the debt. You may use the form below or write to us without the form. You may also include supporting documents. We accept disputes electronically at [www.wpm servicing.com/contactus](http://www.wpm servicing.com/contactus).

### What else can you do?

- Write to ask for the name and address of the original creditor, if different from the current creditor. If you write by 06/30/2023, we must stop collection until we send you that information. You may use the form below or write to us without the form.
- Go to [www.cfpb.gov/debt-collection](http://www.cfpb.gov/debt-collection) to learn more about your rights under federal law. For instance, you have the right to stop or limit how we contact you.
- Contact us about your payment options
- Póngase en contacto con nosotros para solicitar una copia de este formulario en español.

**Notice:** See reverse side for important information.

### How do you want to respond?

Check all that apply:

- ☐ I want to dispute the debt because I think:
- ☐ This is not my debt.
  - ☐ The amount is wrong.
  - ☐ Other (please describe on reverse or attach additional information)
- ☐ I want you to send me the name and address of the original creditor.
- ☐ I enclosed this amount: \$

Make your check payable to **WPM**. Include the reference number 25693395

- ☐ Quiero este formulario en español.

Mail this form to:  
 Westlake Portfolio Management, LLC  
 P.O. Box 76809  
 Los Angeles, CA 90076-0809

ERIC ADAMS  
 1650 ANDERSON MILL ROAD, APT 14204  
 AUSTELL, GA 30106

7600

801008-00000001

7600

Exhibit 01

**Notice of Dispute**

Eric Lee Adams Jr.

1650 Anderson Mill Rd Apt 14204

Austell, GA 30106

**WESTLAKE PORTFOLIO MANAGEMENT, LLC**

P.O. BOX 76809

Los Angeles, CA 90076

To whom it may concern,

I have received your communication regarding the alleged debt for the account Reference Number: 25693395. This notice is to serve as a dispute for the alleged debt in its entirety. I am hereby requesting the name and address of the original creditor(s), and verification the alleged debt. Be advised that "verification" is defined as "Confirmation of correctness, truth, or authenticity by affidavit, oath, or deposition." *McNamara v. Powell*, Sup., 52 N.Y.S.2d 515, 527

Best Regards,

Eric Lee Adams Jr



*Exhibit B2*

**Debt Validation Letter**

Eric Lee Adams Jr.  
1650 Anderson Mill Rd Apt 14204  
Austell, GA 30106

**WESTLAKE PORTFOLIO MANAGEMENT, LLC**  
P.O. BOX 76809  
Los Angeles, CA 90076

Reference Number: 25693395

To Whom it may concern,

It is not my intention to avoid settling any obligation that I lawfully owe, and this is not a refusal to do so. In order for arrangements to settle this account to be made, I request that WESTLAKE PORTFOLIO MANAGEMENT, LLC document, verify, and validate the following:

- (1). Who is the alleged original creditor?
- (2). Where did the money that funded the alleged loan come from?
- (3). What is a loan?
- (4). Were the Generally Accepted Accounting Principles followed as required by federal law and several Federal Reserve publications?
- (5). Was there a promissory note involved?
- (6). What happened to that promissory note?
- (7.) Can you provide the original unaltered promissory note for my inspection?

*Exhibit 33*

If you're unwilling to provide the original promissory note, then provide the location, date, and time to review the original. I also need you to provide all documentation that you relied upon to respond to this request. 15 days from the verifiable receipt of this request for validation of debt as evidenced on the original and unaltered promissory note, your silence will be deemed your confession that you have no such thing. Note that in your possession, the same shall be admissible in a court of law to prove the matter asserted.

Thank you for your attention to this matter.

Respectfully,

Eric

*Exhibit B41*

Eric Lee Adams Jr.

1650 Anderson Mill Rd Apt 14204

Austell, GA 30106

**WESTLAKE PORTFOLIO MANAGEMENT, LLC**

P.O. BOX 76809

Los Angeles, CA 90076

### **Cease and Desist**

To Whomsoever it may concern,

WESTLAKE PORTFOLIO MANAGEMENT, LLC has communicated with me regarding an alleged debt reference number: 25693395. Consent was never given to WESTLAKE PORTFOLIO MANAGEMENT for them to communicate with me and yet I have received a communication via the mails, stating that I owe an alleged debt. No validation nor verification have been provided to this point. With that being said, I am hereby invoking my right under the Fair Debt Collection Practices Act to advise WESTLAKE PORTFOLIO MANAGEMENT, LLC to cease and desist communications regarding this alleged debt as well as collection efforts regarding the alleged debt. Communication is defined by congress as the conveying of information regarding an alleged debt directly or indirectly to any person through any medium. This includes social media, telephone calls, and reports to ANY and ALL consumer reporting agencies.

The only acceptable means of communication are through the mail and only to notify me that WESTLAKE PORTFOLIO MANAGEMENT, LLC intends to provide all the requested documentation validating and verifying that a debt is owed to them.

Be advised that that notice is complete upon receipt and WESTLAKE PORTFOLIO MANAGEMENT, LLC will be held civilly liable under the Fair Debt Collection Practices Act for failure to comply.

Thank you for your cooperation.

*Exhibit B5*

Eric Lee Adams Jr. [Agent/Beneficiary]





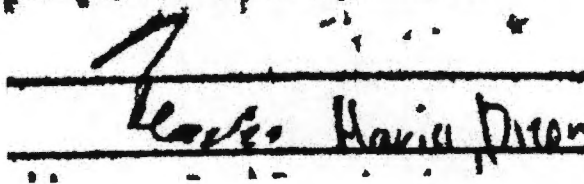
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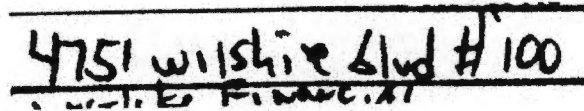
LETTERSTREAM:

The following is the delivery information for Certified Mail™/RRE item number 9214 8901 4298 0486 2176 58. Our records indicate that this item was delivered on 07/17/2023 at 07:53 a.m. in LOS ANGELES, CA 90010. The scanned image of the recipient information is provided below.

Signature of Recipient :

A handwritten signature in black ink, appearing to read "Carlos Henrique Pizarro", written over a horizontal line.

Address of Recipient :

A handwritten address in black ink, "4751 Wilshire Blvd #100", written over a horizontal line. Below the line, the words "WILSHIRE FINANCIAL" are faintly visible.

Thank you for selecting the Postal Service for your mailing needs. If you require additional assistance, please contact your local post office or Postal Service representative.

Sincerely,  
United States Postal Service

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*Exhibit D1*

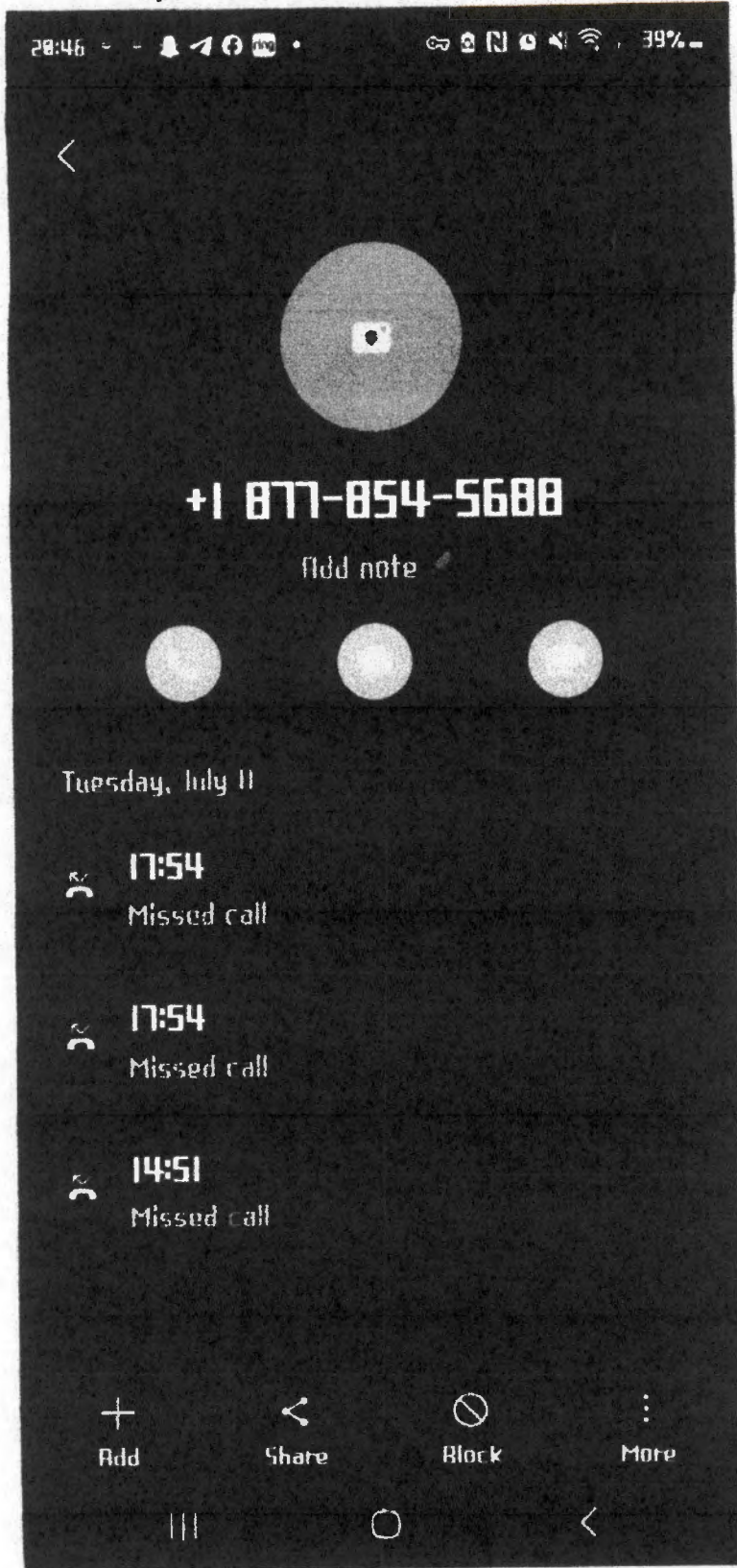
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*Exhibit A2*

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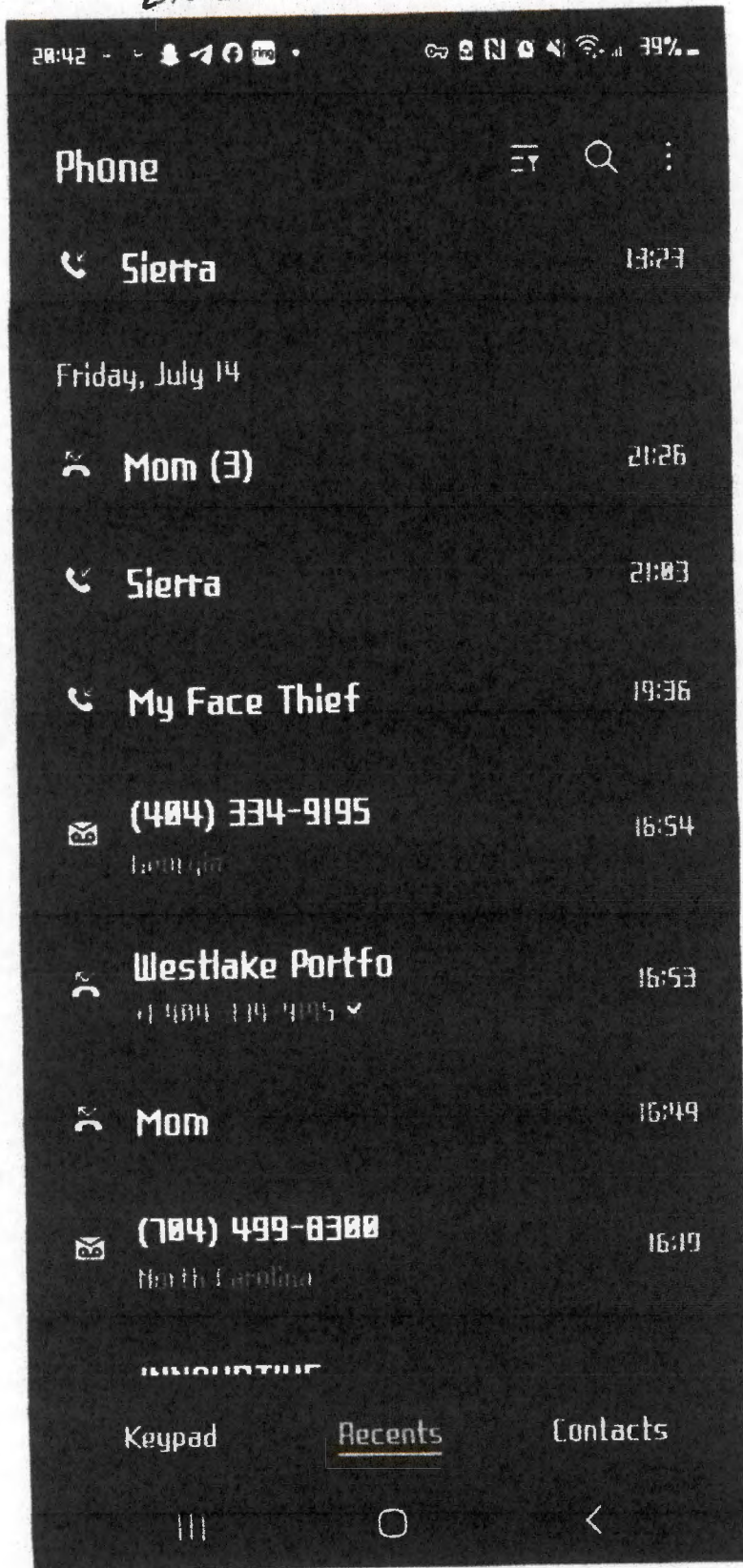




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*Exhibit D3*

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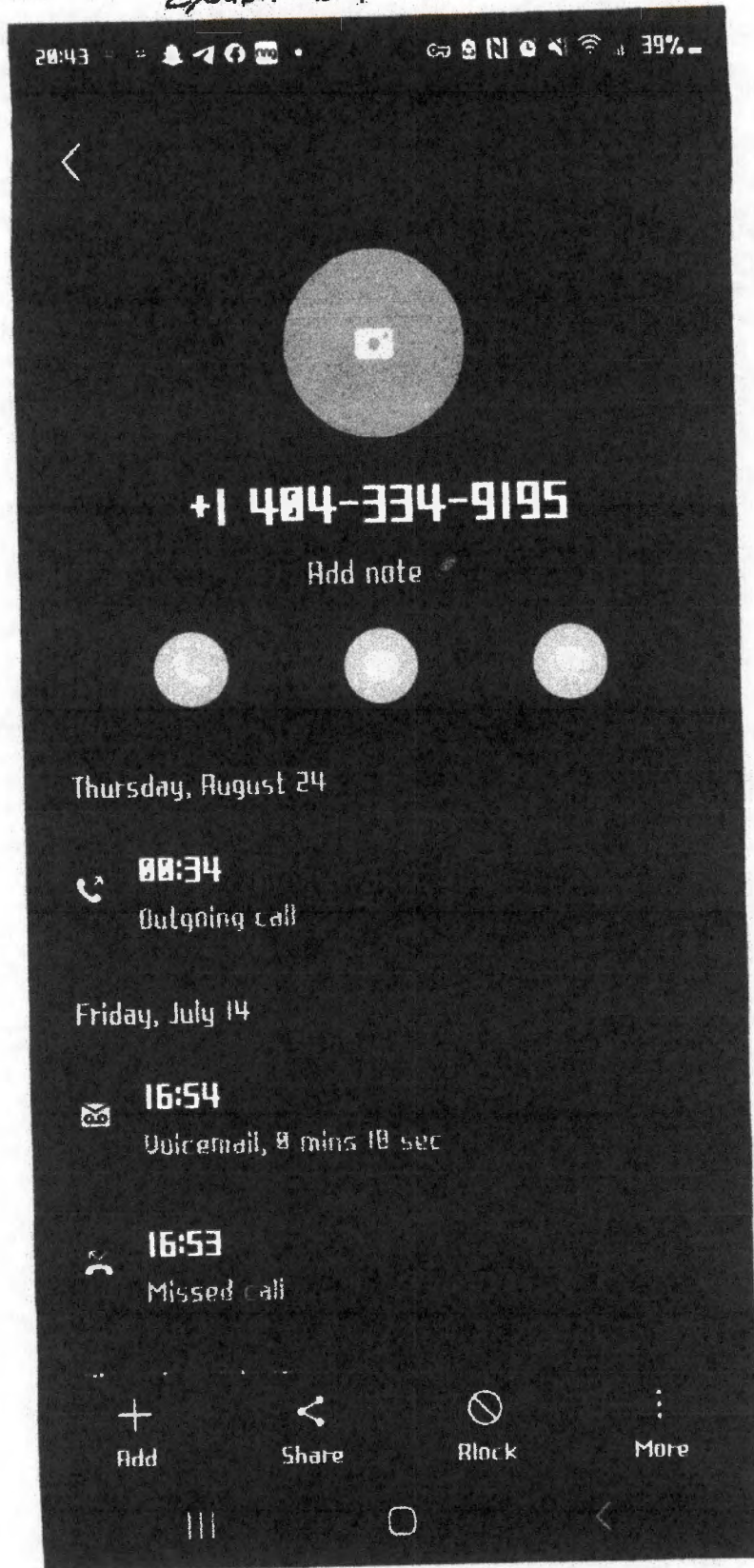
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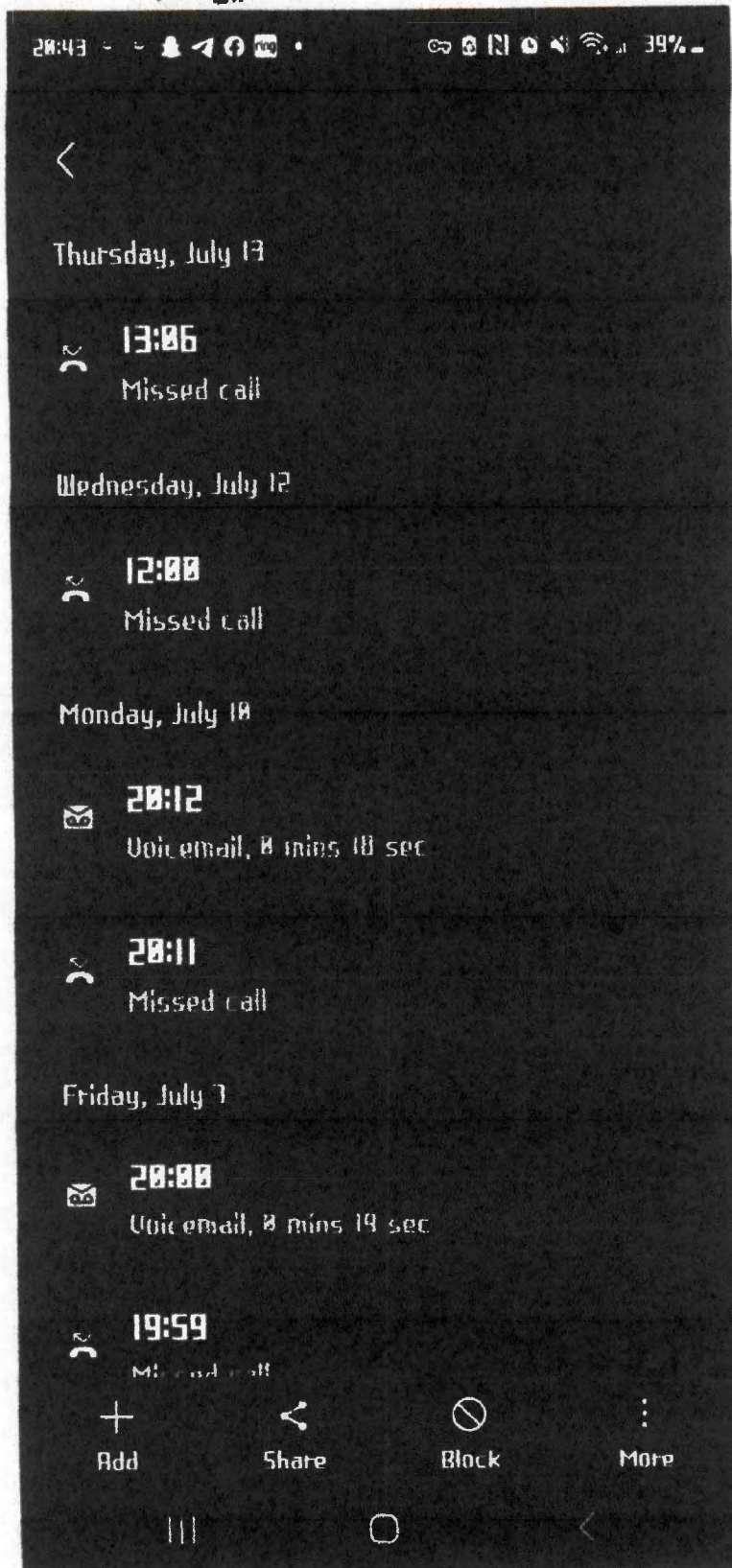
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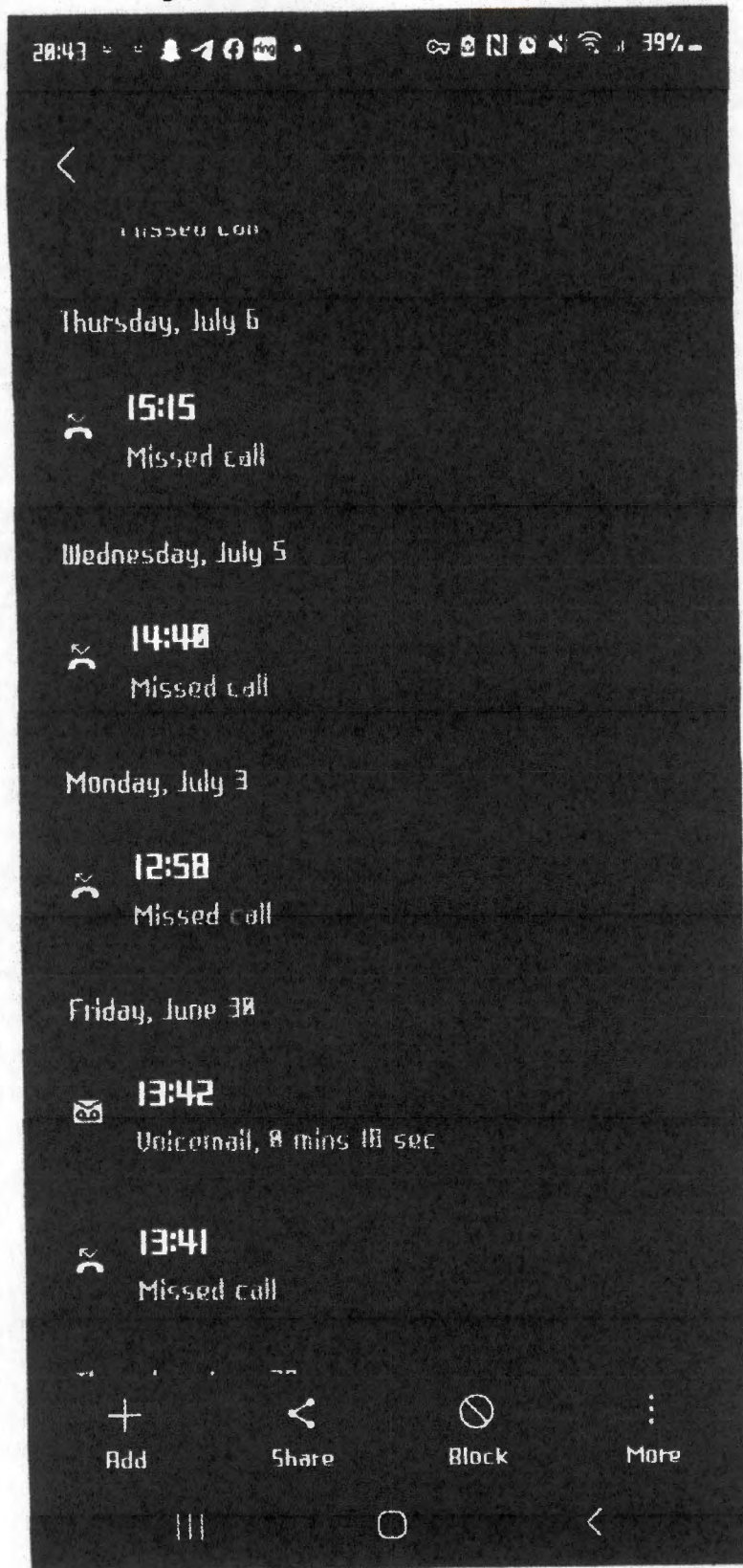
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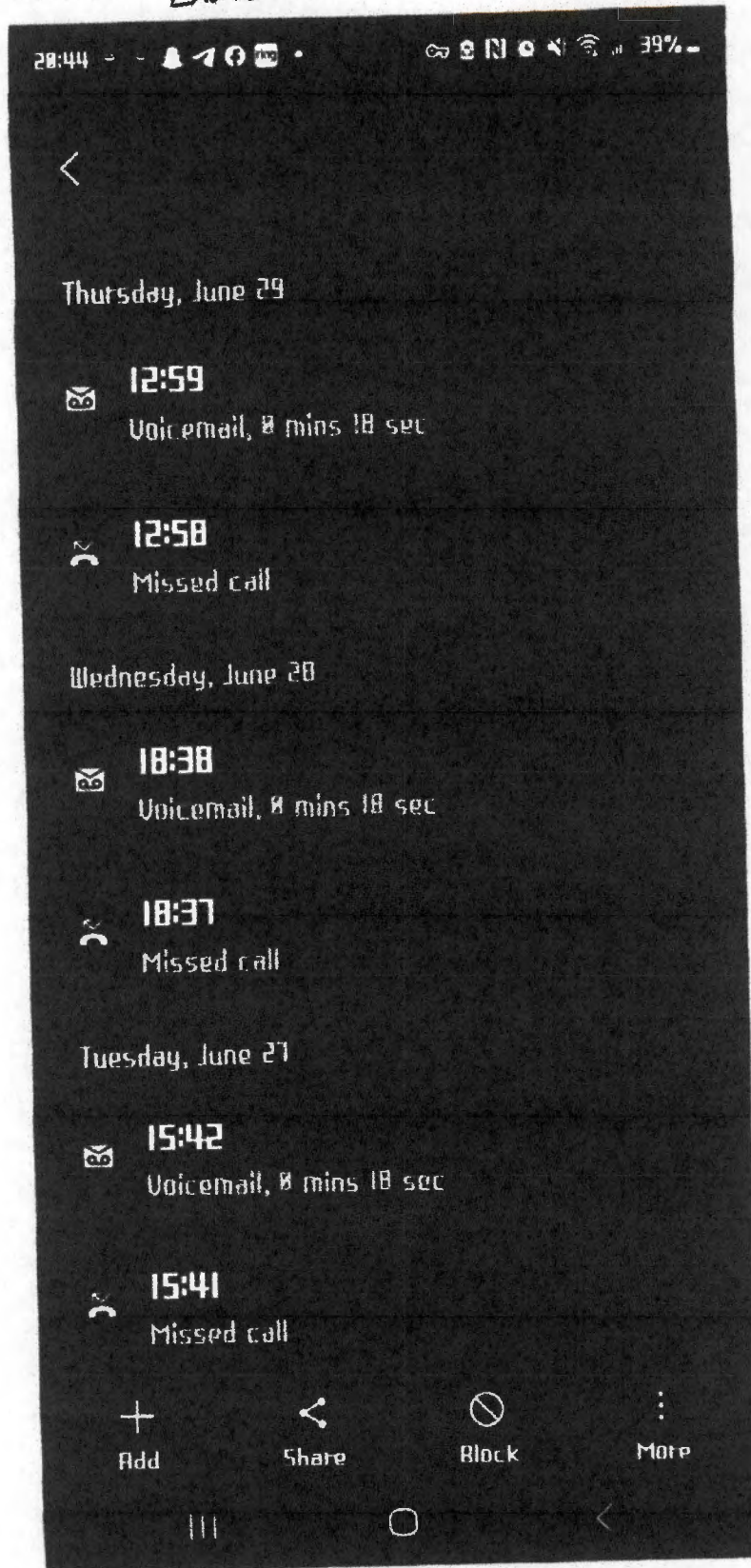




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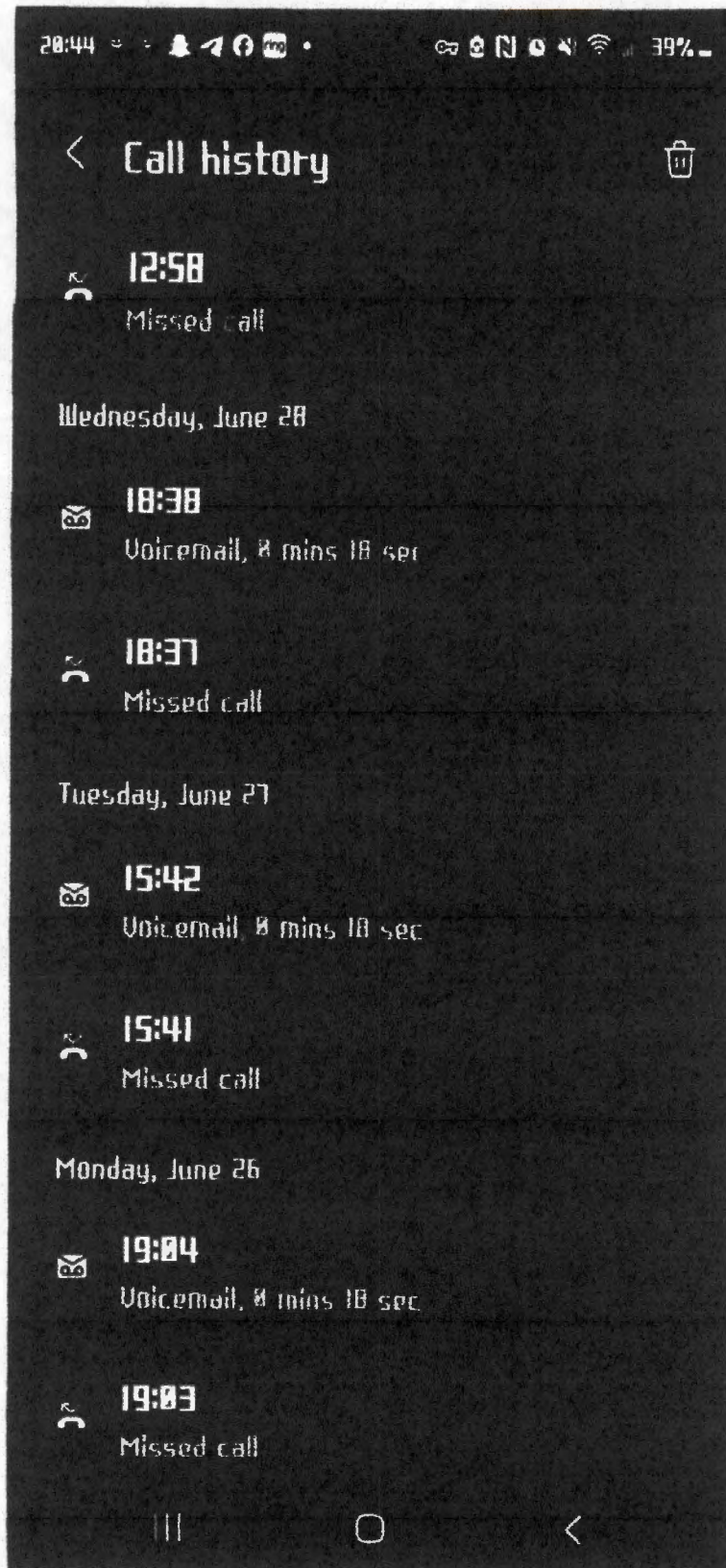


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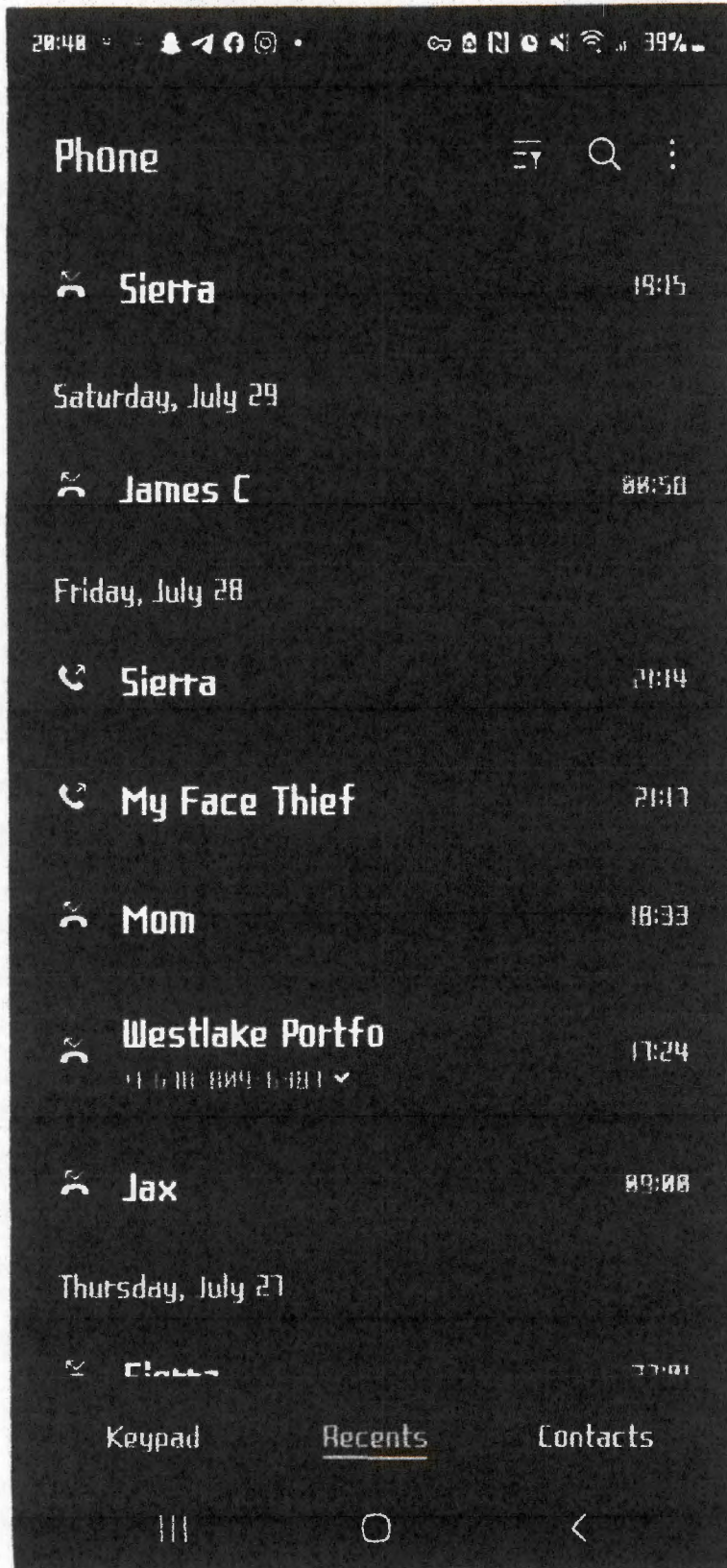




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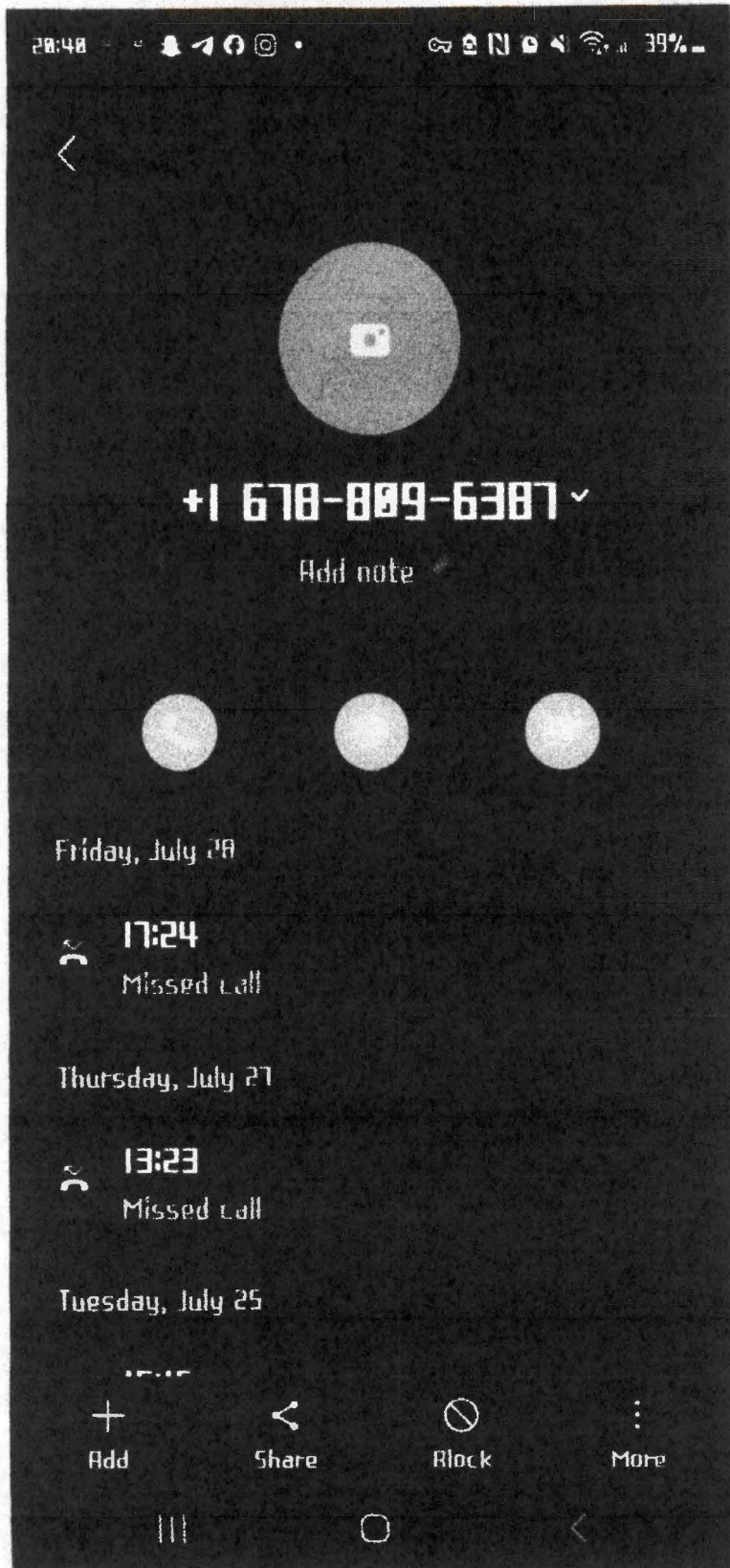
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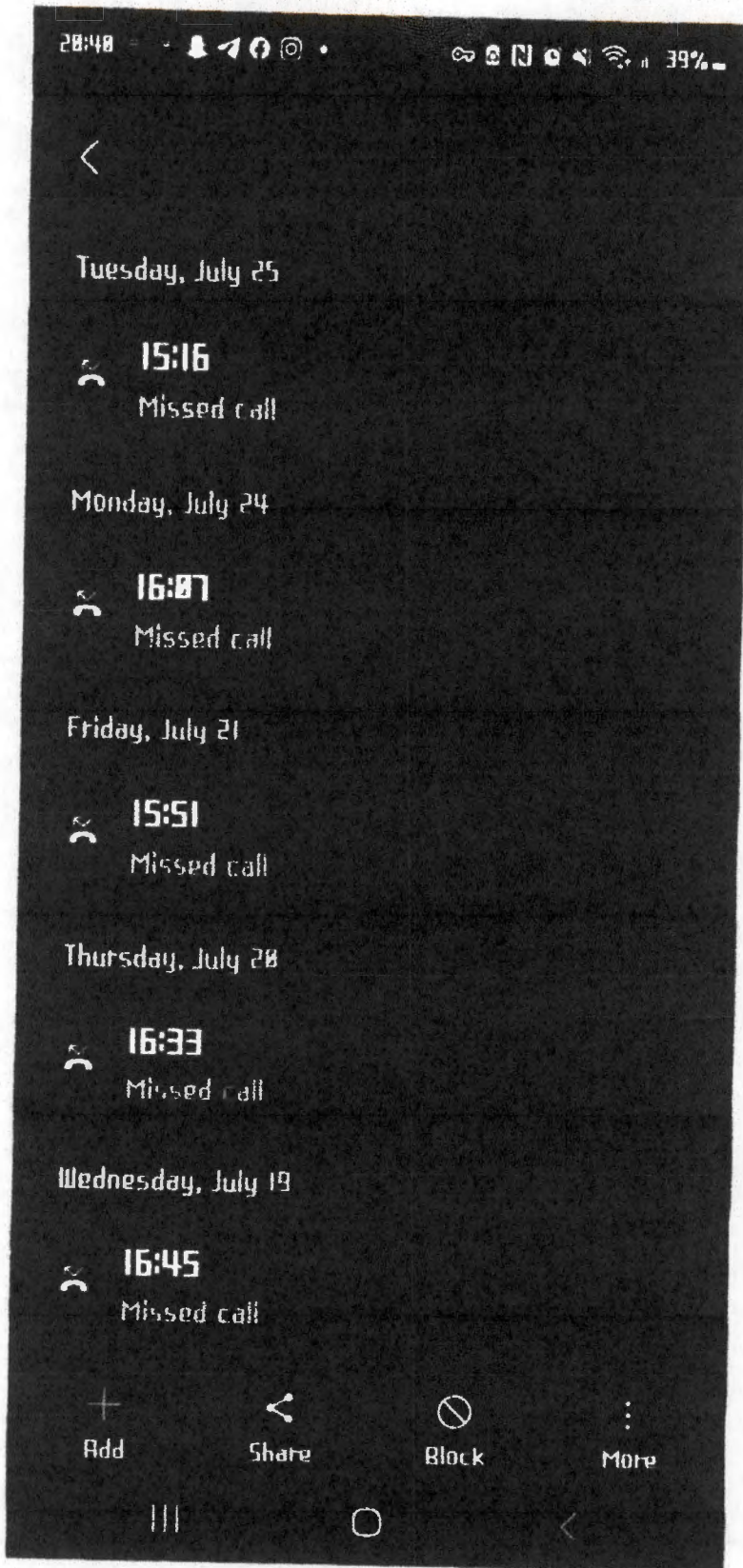
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*Exhibit D11*

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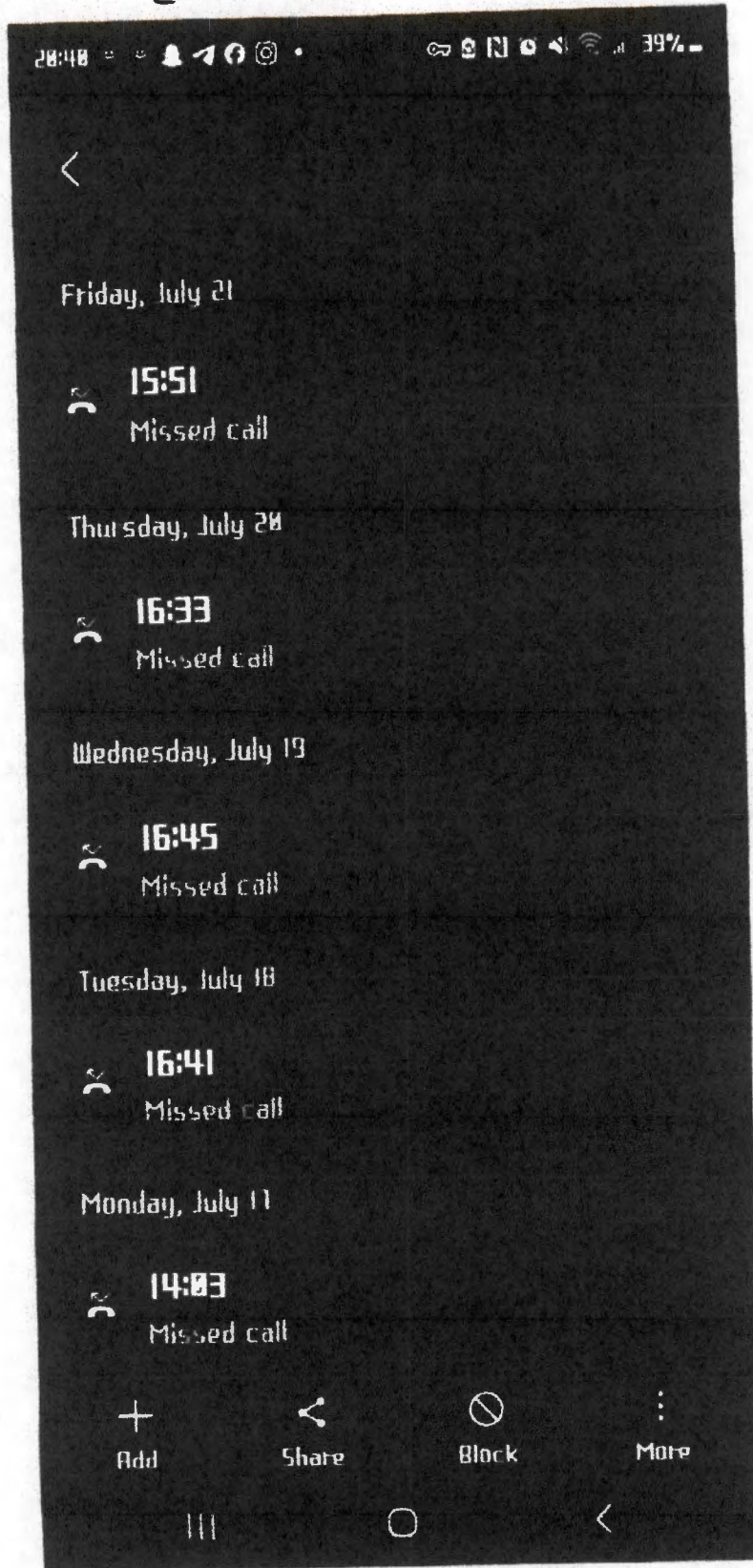
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*Exhibit D13*

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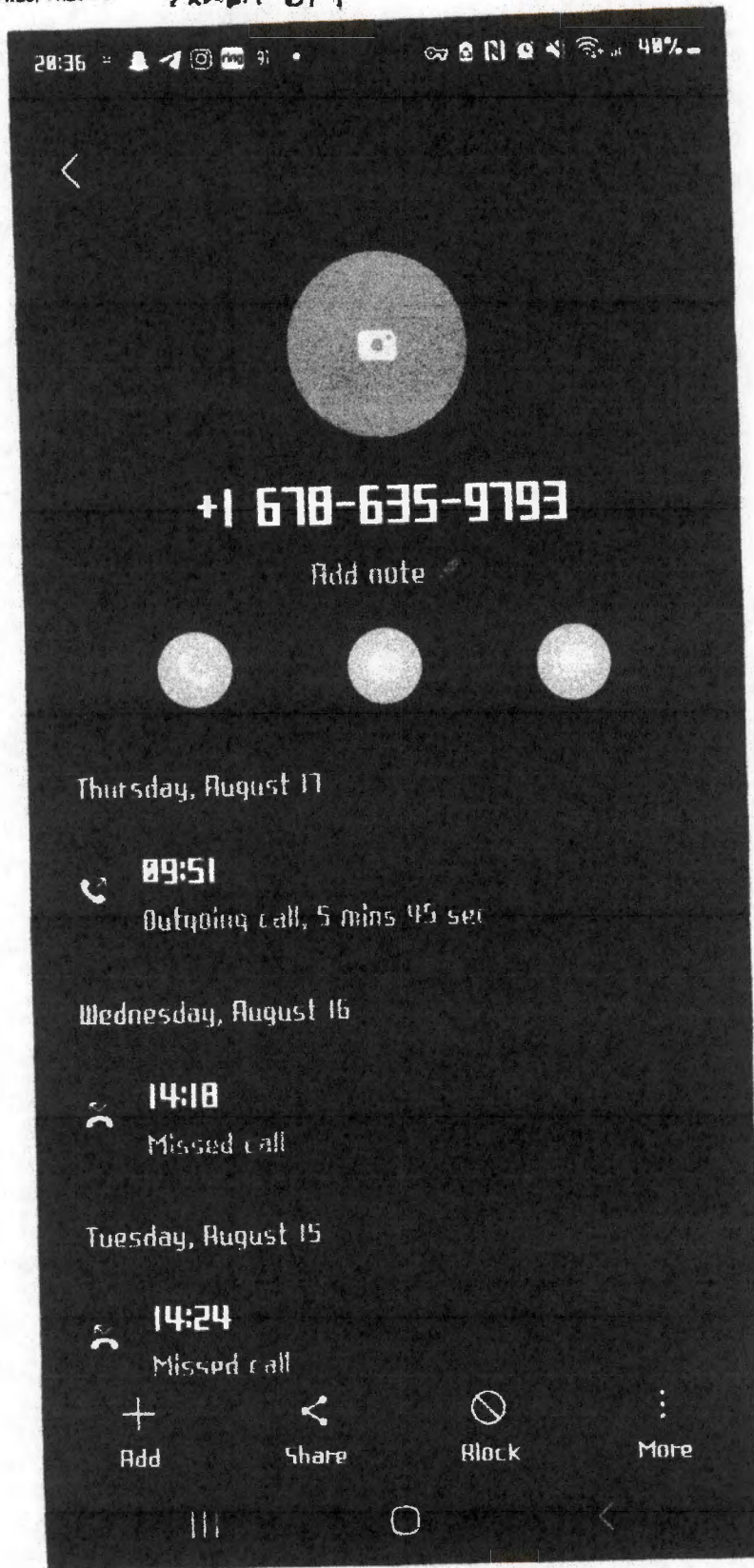
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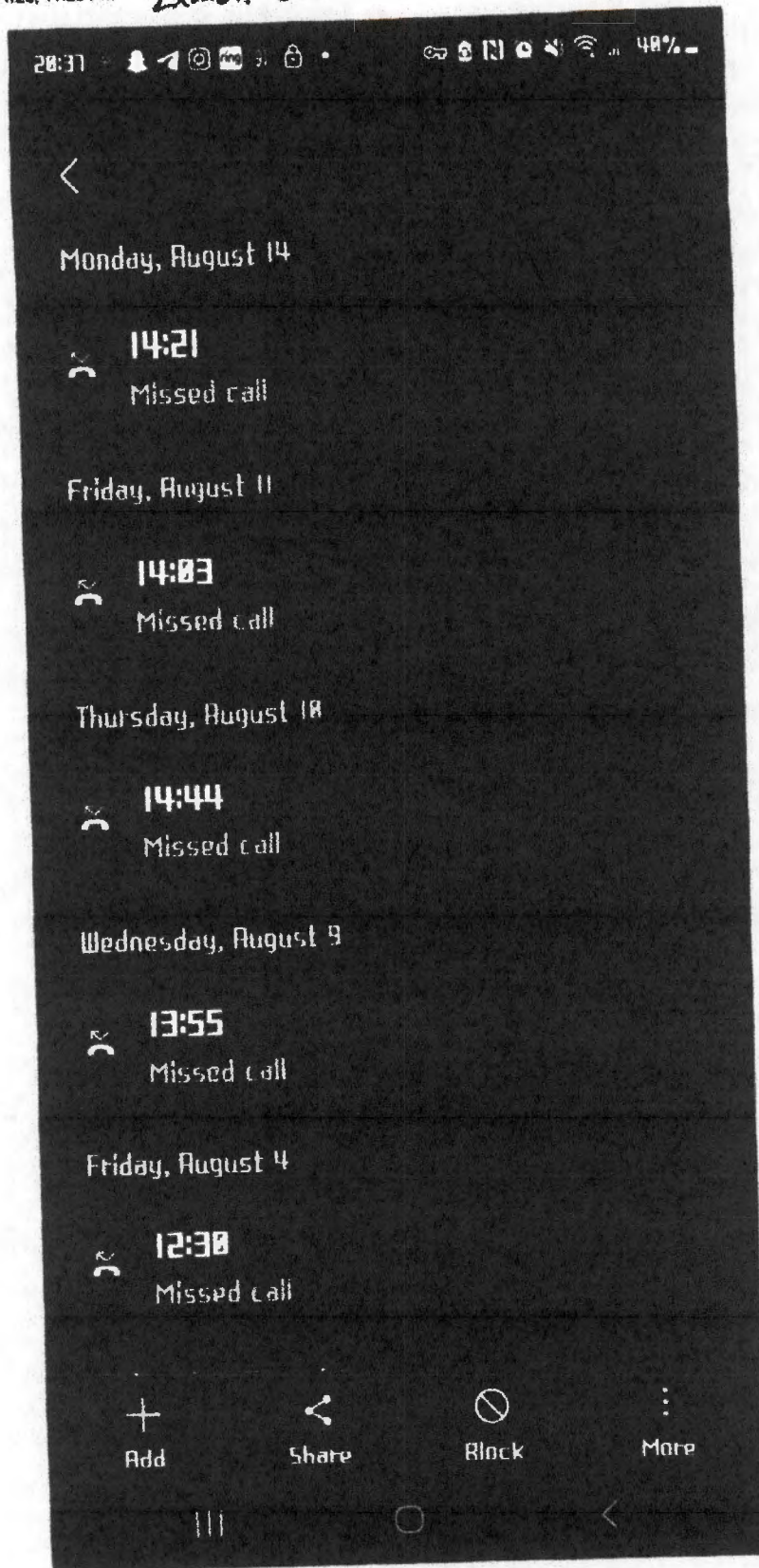


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*Exhibit D15*

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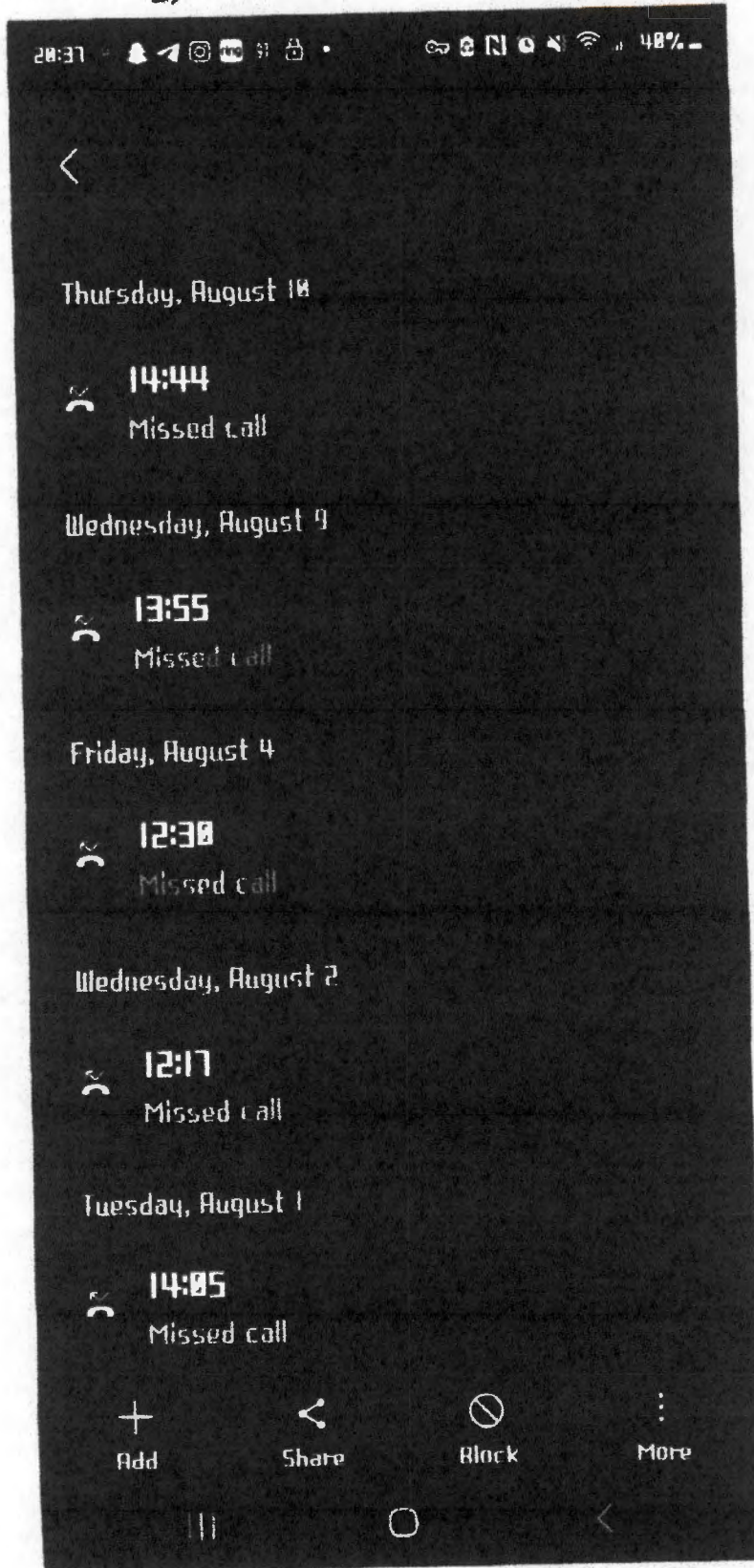


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Exhibit D/b

Screenshot\_20230826\_203711\_Phone.jpg



<https://mail.google.com/mail/u/0/?zx=82y5ap2g4m0fmbouFMicgGawqJgNpPwofRfhtwHAmKDwL?projector=1&messagePartId=0.4>



Exhibit 1 D17

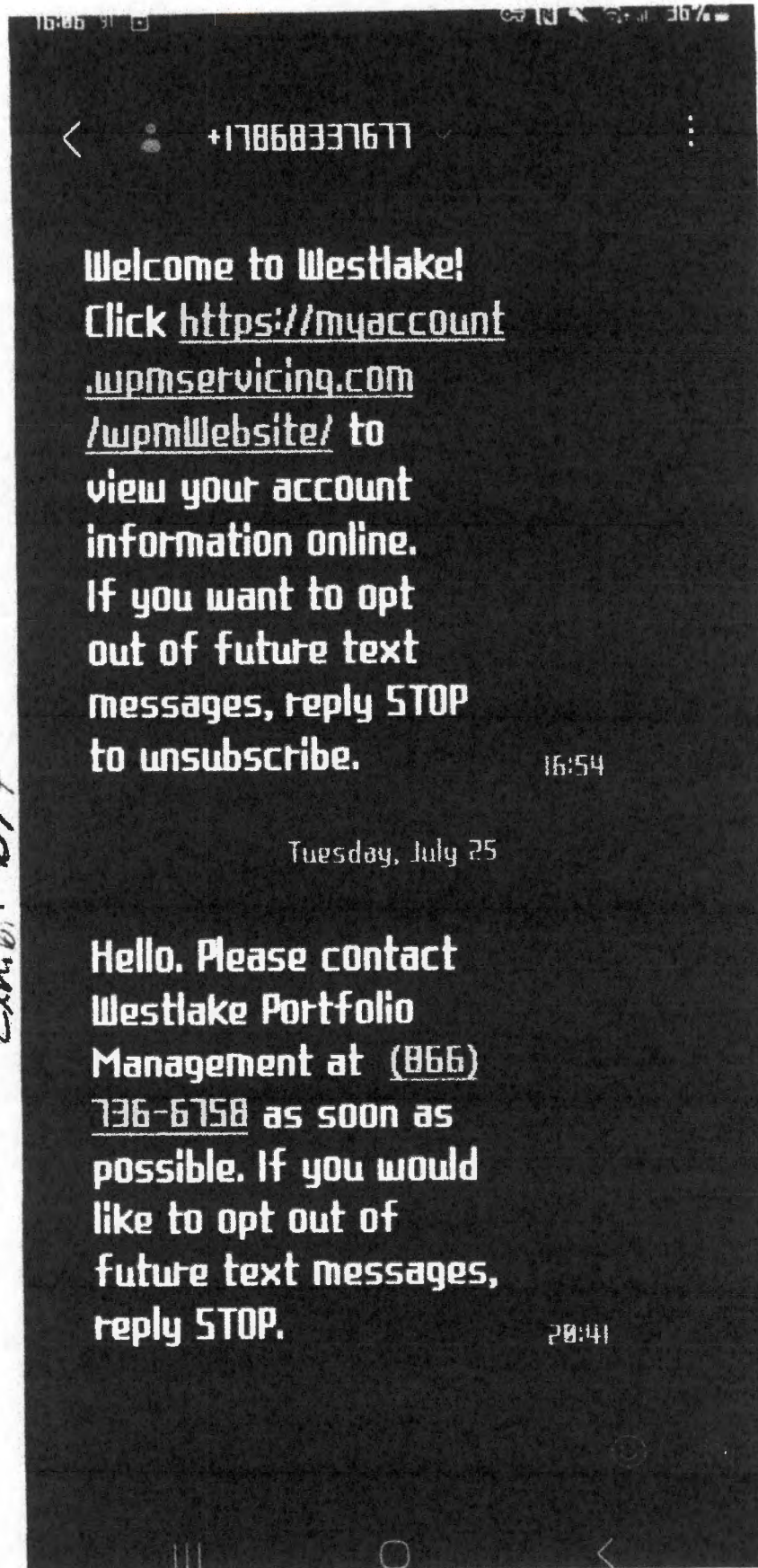


Exhibit 21

**Affidavit of Fact**

Notice to all, I am that I am, the consumer in fact, natural person, original creditor, lender, executor, administrator, holder in due course for any and all derivatives thereof for the surname/given name ADAMS, ERIC and I have been appointed and accept being executor both public and private for all matters proceeding, and I hereby claim that I will d/b/a ADAMS, ERIC and autograph as the agent, attorney in fact, so be it;

Whereas, I of age of majority, give this herein notice to all, I make solemn oath to the one and only most high of creation, whoever that may be, and I depose the following facts, so be it, now present:

Fact, the Fair Debt Collection Practices Act was intended to eliminate unfair and abusive collection practices which has been breached, so be it;

Fact, Affiant is aware that they are a consumer and a natural person in accordance with 15 U.S. Code 1692a(3), so be it;

Fact, Affiant is aware that WESTLAKE PORTFOLIO MANAGEMENT is a "debt collector" by legal definition. Pursuant to 15 U.S. Code 1692(a)(6), a "debt collector is any person who uses any instrumentality of interstate commerce, including the mails, in any business which the principal purpose is the collection of any debts, or who regularly collects or attempts to collect, directly or indirectly, debts owed or due or asserted to be due another. See exhibit "A"

Fact, Affiant sent WESTLAKE PORTFOLIO MANAGEMENT a Cease and Desist regarding communications and attempts to collect the alleged debt, in accordance with 15 U.S. Code 1692c(c), which was received on 17 Jul 2023 which WESTLAKE PORTFOLIO MANAGEMENT ignored. See exhibits "B", "C1", "C2", "C3", and "C4"

Fact, pursuant to 15 U.S. Code 1692a(2) the term "communication" means the conveying of information regarding a debt directly or indirectly to any person through any medium, which includes, mail, email, publications, text, consumer reports, letters, phone calls, etcetera, so be it;

Fact, Affiant is aware that the term "verification" means confirmation of correctness, truth, or authenticity by affidavit, oath or deposition, and requested such verification, which WESTLAKE PORTFOLIO MANAGEMENT failed to provide. See exhibits "D1", "D2", "D3", and "D4"

I swear to all information provided herein, I do so under the penalty of perjury that the information I so affirm to be true, correct, and accurate to the best of my ability, so be it;



*Exhibit E2*

I do not accept this contract.

I do not consent to these proceedings.

I do require subrogation of the bond to settle the charge.

15 days from the verifiable receipt of this Affidavit of Fact stating the facts and presentment of supporting evidence of the facts, your silence will be deemed your confession that you have knowingly and willingly violated the law. Note that the same shall be admissible in a court of law to prove the matter asserted. An affidavit must be responded to by a competent fact witness, sworn to under the penalty of perjury. Be advised that an un rebutted affidavit stands as truth in commerce.

On 01 Aug 2023 ADAMS, ERIC, agent, d/b/a Eric Lee Adams Jr came before me today present as a flesh and blood living being (non-entity/non-debtor) under oath to the most high of creation only and provided the facts listed herein.

Eric Adams printed

*Eric Adams*

Eric Adams signature

*Eric Adams*

Sworn to and affirmed by and subscribed before me on the 1<sup>st</sup> day of Aug, year 2023.

*Derrick Cobbins* Notary Name

*[Signature]*

Notary Signature

Notary Seal:

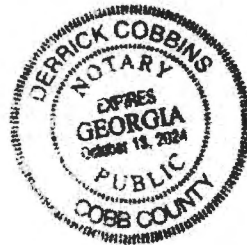


Exhibit A

Westlake Portfolio Management, LLC  
 P.O. Box 76809  
 Los Angeles, CA 90076  
 (844) 358-0655 from 8am to 8pm EST, Monday to Saturday  
[www.wpm servicing.com](http://www.wpm servicing.com)

To: ERIC ADAMS  
 1650 ANDERSON MILL ROAD, APT  
 14204  
 AUSTELL, GA 30106  
 Reference: 25693395

**Westlake Portfolio Management ("WPM") is a debt collector. We are trying to collect a debt that you owe to U.S. AUTO FINANCE, INC. We will use any information you give us to help collect the debt.**

### Our information shows:

You had an account with U.S. AUTO FINANCE, INC with account number 910156090

As of 04/27/2023, you owed:	\$21,972.88
Between 04/27/2023, and today:	
You were charged this amount in interest:	+ \$270.81
You were charged this amount in fees:	+ \$0.00
You paid or were credited this amount toward the debt:	- \$0.00
<b>Total amount of the debt now:</b>	<b>\$22,243.49</b>

### How can you dispute the debt?

- Call or write to us by 06/30/2023, to dispute all or part of the debt. If you do not, we will assume that our information is correct.
- If you write to us by 06/30/2023, we must stop collection on any amount you dispute until we send you information that shows you owe the debt. You may use the form below or write to us without the form. You may also include supporting documents. We accept disputes electronically at [www.wpm servicing.com/contactus](http://www.wpm servicing.com/contactus).

### What else can you do?

- Write to ask for the name and address of the original creditor, if different from the current creditor. If you write by 06/30/2023, we must stop collection until we send you that information. You may use the form below or write to us without the form.
- Go to [www.cfpb.gov/debt-collection](http://www.cfpb.gov/debt-collection) to learn more about your rights under federal law. For instance, you have the right to stop or limit how we contact you.
- Contact us about your payment options.
- Póngase en contacto con nosotros para solicitar una copia de este formulario en español.

**Notice:** See reverse side for important information.

Mail this form to:  
 Westlake Portfolio Management, LLC  
 P.O. Box 76809  
 Los Angeles, CA 90076-0809

ERIC ADAMS  
 1650 ANDERSON MILL ROAD, APT 14204  
 AUSTELL, GA 30106

### How do you want to respond?

Check all that apply:

☐ I want to dispute the debt because I think:

- ☐ This is not my debt.
- ☐ The amount is wrong.
- ☐ Other (please describe on reverse or attach additional information).

☐ I want you to send me the name and address of the original creditor.

☐ I enclosed this amount: \$

Make your check payable to WPM. Include the reference number 25693395

☐ Quiero este formulario en español.

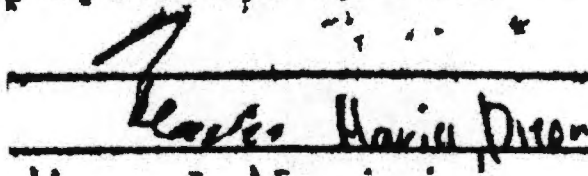


Date Produced: 07/24/2023

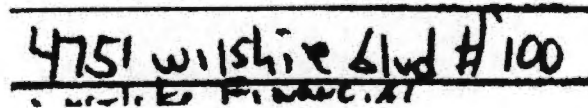
LETTERSTREAM:

The following is the delivery information for Certified Mail™/RRE Item number 9214 8901 4298 0486 2176 58. Our records indicate that this item was delivered on 07/17/2023 at 07:53 a.m. in LOS ANGELES, CA 90010. The scanned image of the recipient information is provided below.

Signature of Recipient :

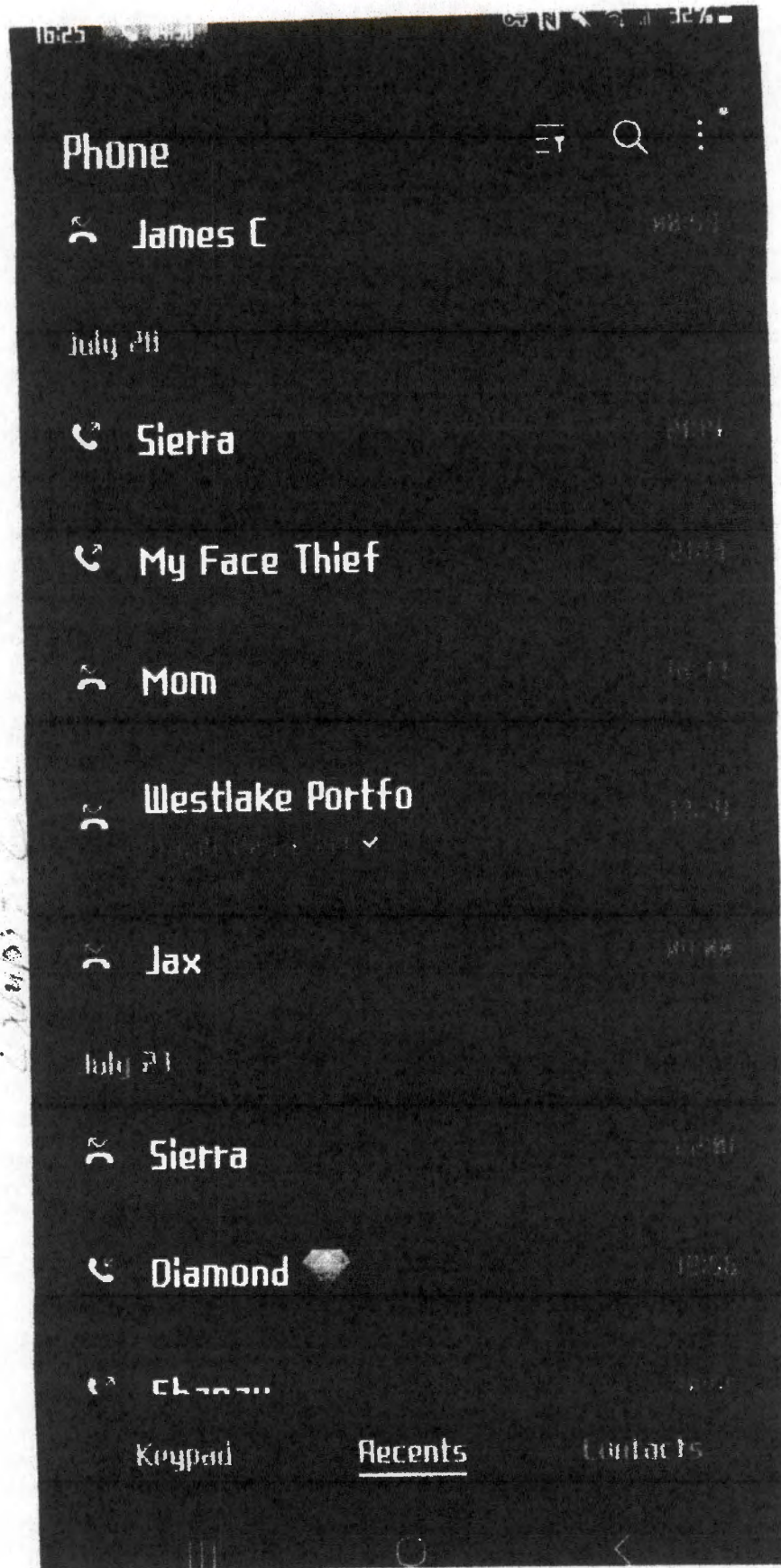
A handwritten signature in black ink, appearing to read "Kevin H. Dixon", written over a horizontal line.

Address of Recipient :

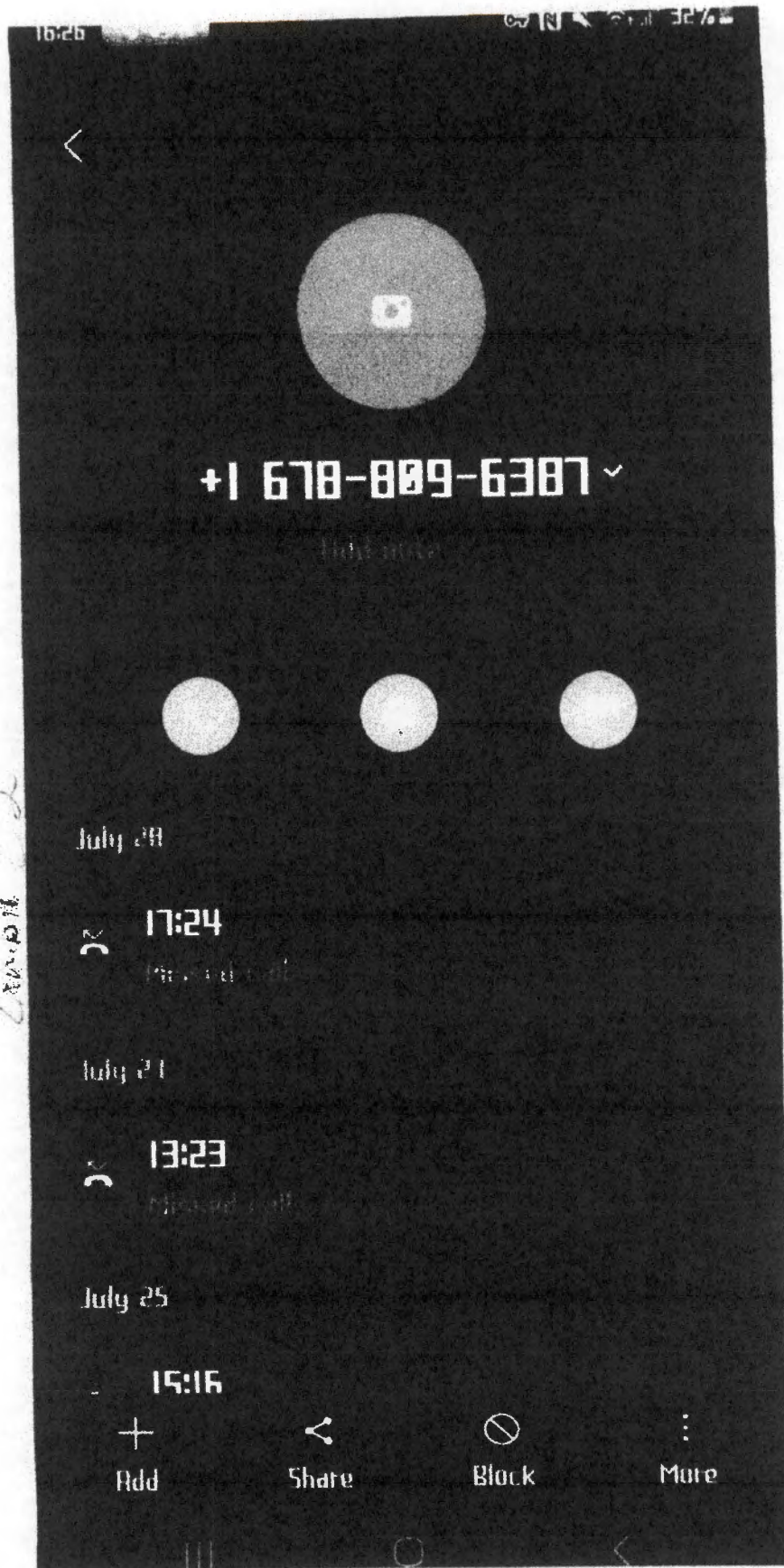
A handwritten address in black ink, "4751 Wilshire Blvd #100", written over a horizontal line.

Thank you for selecting the Postal Service for your mailing needs. If you require additional assistance, please contact your local post office or Postal Service representative.

Sincerely,  
United States Postal Service









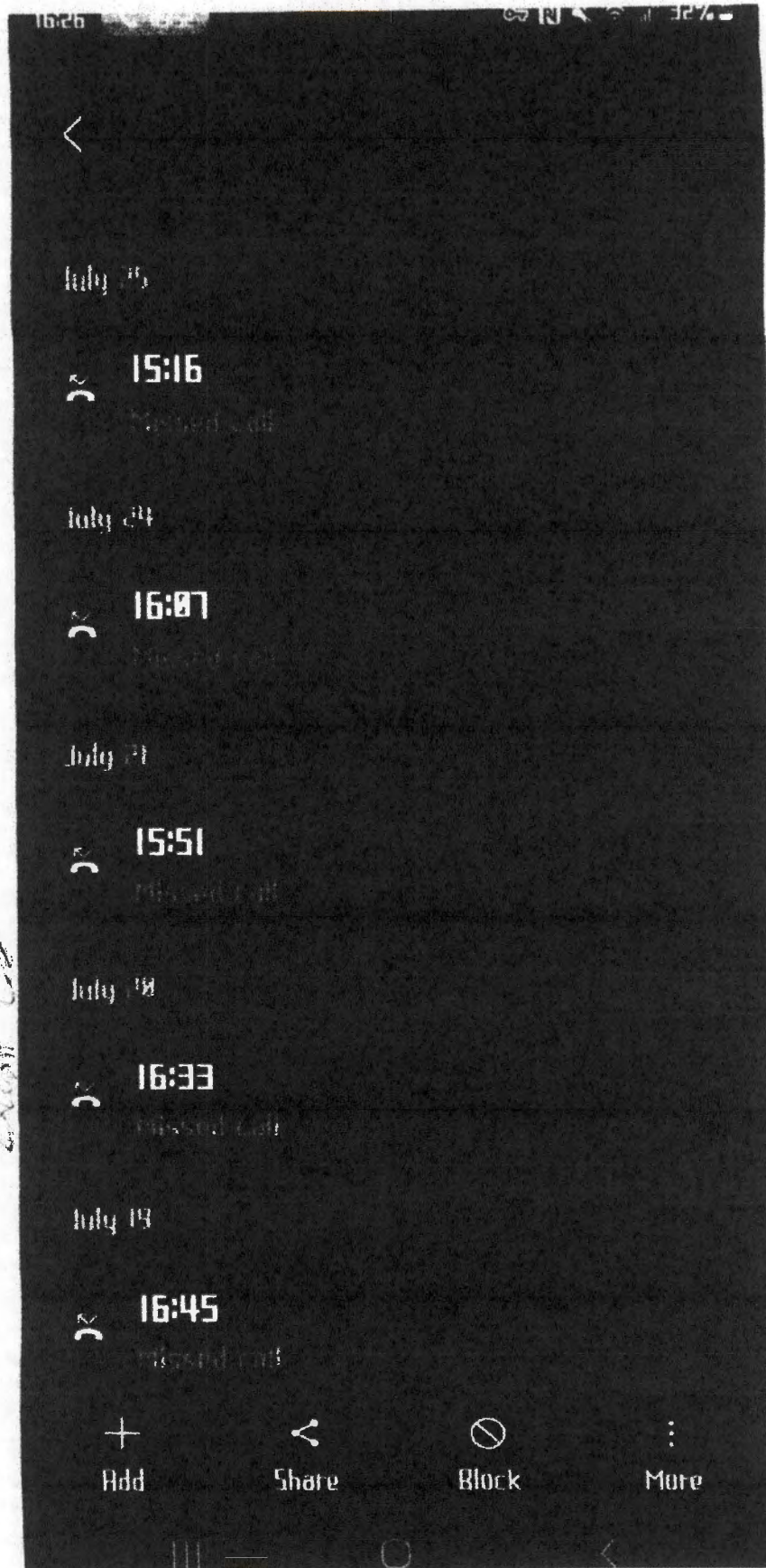
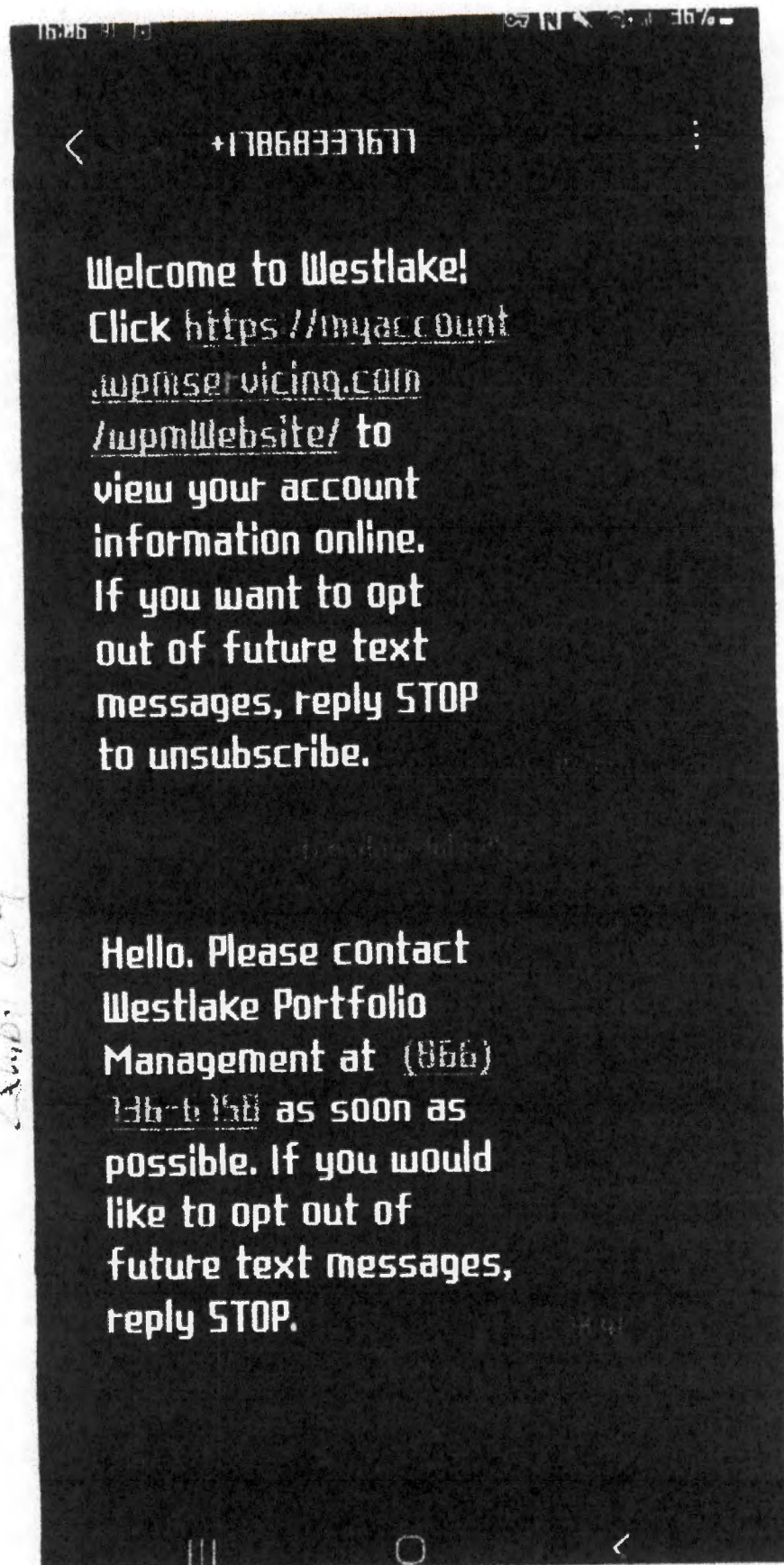


Exhibit C-3





July 26, 2023

Eric Adams  
1650 Anderson Mill Rd Apt 14204  
Austell, GA 30106

**VIA U.S. MAIL ONLY**

RE: Debt Validation

Dear Eric Adams:

We have received your correspondence wherein you requested a validation of your account with us.  
Enclosed please find a copy of your detailed payment history.

If you have any questions or concerns, please feel free to contact our Customer Service Department at  
(877) 854-5688, Monday through Friday 5:00 AM to 9:00 PM. Saturday and Sunday 5:00 AM to 2:00 PM.  
All hours are Pacific Standard Time.

Thank you,

Customer Service  
Westlake Portfolio Management  
(877) 854-5688  
[www.wpm servicing.com](http://www.wpm servicing.com)

Westlake Portfolio Management 4751 Wilshire Boulevard, Suite 100 Los Angeles, California 90010 | Toll Free: (877) 854-5688



*Exhibit B2*

**California Residents:** The state Rosenthal Fair Debt Collection Practices Act and the federal Fair Debt Collection Practices Act require that, except under unusual circumstances, collectors may not contact you before 8 a.m. or after 9 p.m. They may not harass you by using threats of violence or arrest or by using obscene language. Collectors may not use false or misleading statements or call you at work if they know or have reason to know that you may not receive personal calls at work. For the most part, collectors may not tell another person, other than your attorney or spouse, about your debt. Collectors may contact another person to confirm your location or enforce a judgment. For more information about debt collection activities, you may contact the Federal Trade Commission at 1-877-FTC-HELP or [www.ftc.gov](http://www.ftc.gov). DFPI License Number pending.

For California Residents who's account at the time of this notice is 90 days or more past due and has not been charged off: You may request records showing the following: (1) that WPM has the right to seek collection of the debt; (2) the debt balance, including an explanation of any interest charges and additional fees; (3) the date the debt became delinquent or the date of the last payment; (4) the name of the creditor and the account number associated with the debt; (5) the name and last known address of the debtor as it appeared in the creditor's records prior to assignment of the debt; and (6) the names of all persons or entities other than the debt collector to which the debt has been assigned, if applicable. You may also request from us a copy of the contract or other document evidencing your agreement to the debt. A request for these records may be addressed to: WPM, P.O. Box 76809, Los Angeles, CA 90076-0809.

**Colorado Residents:** Colorado Location: 8690 Wolff Court, Suite 110, Westminster, CO 80031 Phone: (303) 309-3839 FOR INFORMATION ABOUT THE COLORADO FAIR DEBT COLLECTION PRACTICES ACT, SEE [HTTPS://COAG.GOV/OFFICE-SECTIONS/CONSUMER-PROTECTION/CONSUMER-CREDIT-UNIT/COLLECTION-AGENCY-REGULATION/](https://COAG.GOV/OFFICE-SECTIONS/CONSUMER-PROTECTION/CONSUMER-CREDIT-UNIT/COLLECTION-AGENCY-REGULATION/). A consumer has the right to request in writing that a debt collector or collection agency cease further communication with the consumer. A written request to cease communication will not prohibit the debt collector or collection agency from taking any other action authorized by law to collect the debt.

**Massachusetts Residents:** NOTICE OF IMPORTANT RIGHTS: You have the right to make a written or oral request that telephone calls regarding your debt not be made to you at your place of employment. Any such oral request will be valid for only ten days unless you provide written confirmation of the request postmarked or delivered within seven days of such request. You may terminate this request by writing to the debt collector.

**Minnesota Residents:** This collection agency is licensed by the Minnesota Department of Commerce, License Number: 40591213

**Nevada Residents:** If you pay or agree to pay the debt or any portion of the debt, the payment or agreement to pay may be construed as: (1) An acknowledgment of the debt; and (2) A waiver of any applicable statute of limitations set forth in NRS 11.190 that otherwise precludes the collection of the debt. If you do not understand or have questions concerning your legal rights or obligations relating to the debt, you should seek legal advice.

**New York Residents:** This communication can be requested in an alternative format such as large print or Braille upon request to phone number (844)358-0655. Debt collectors, in accordance with the Fair Debt Collection Practices act, 15 USC §1692 *et seq.*, are prohibited from engaging in abusive, deceptive, and unfair debt collection efforts, including but not limited to: (i) the use or threat of violence; (ii) the use of obscene or profane language; and (iii) repeated phone calls made with the intent to annoy, abuse, or harass. If a creditor or debt collector receives a money judgment against you in court, state and federal laws may prevent the following types of income from being taken to pay the debt: 1. Supplemental security income; 2. Social security; 3. Public assistance (welfare); 4. Spousal support, maintenance (alimony) or child support; 5. Unemployment benefits; 6. Disability benefits; 7. Workers' compensation benefits; 8. Public or private pensions; 9. Veterans' benefits; 10. Federal student loans, federal student grants, and federal works study funds; and 11. Ninety percent of your wages or salary earned in the last sixty days.

**New York City Residents:** This collection agency is licensed by the New York Department of Consumer Affairs, License Number: 2077840-DCA

**North Carolina Residents:** This collection agency is licensed by the North Carolina Department of Insurance, Permit Number: 113582

**Tennessee Residents:** This collection agency is licensed by the Tennessee Collection Service Board of the Department of Commerce and Insurance.

**Utah Residents:** As required by Utah law, you are hereby notified that a negative credit report reflecting on your credit record may be submitted to a credit reporting agency if you fail to fulfill the terms of your credit obligations.

**If you have filed for bankruptcy, or have been discharged in bankruptcy, this letter is for informational purposes only and is not intended as an attempt to collect a debt.**



Exhibit D3

The resource of this report item is not reachable.

## Payment History

## CUSTOMER INFORMATION

Account: 25693395 GA,SI,WPM  
BI WEEKLY  
Dealer: WPM\_USAUTO - U.S.  
AUTO FINANCE, INC  
Customer: ADAMS, ERIC

Address1: 1850 ANDERSON  
MILL ROAD,  
Address2: APT 14204

Home Phone: 9999999999

City State Zip: AUSTELL, GA 30106

## ACCOUNT INFORMATION

Contract Dt: 1/7/23  
Active Dt: 1/7/23  
Term: 143  
Paid Term: 6  
Opening Bal: 22,257.87

Current Bal: 21,960.24  
Late Chg Bal: 36.69  
NSF Bal: 0.00  
Other Bal: 0.00  
Total Bal: 22,267.74

Last Pmt Dt: 4/27/23  
Next Due Dt: 6/24/23  
First Due Dt: 2/18/23  
Rate: 18  
APR: 18

## ACCOUNT DETAIL

Post Dt	Txn Dt	Description	Amount	Mode	Reason	Reference	Balance Amt
5/21/23	5/19/23	ADV / PRIN	0.00			PRIN BALANCE AS OF 05212023	21,960.24
5/21/23	5/21/23	EXTENSION OVERRIDE	0.00	NONE		UNDEFINED	21,960.24
5/21/23	5/21/23	EXTENSION FEE	0.00		NONE INTERNAL		21,960.24
5/21/23	5/21/23	INTEREST ACCRUAL	21.72		NONE INTERNAL		21,960.24
5/21/23	5/21/23	ACCOUNT - ACCRUAL STOP	0.00	NONE		UNDEFINED	21,960.24
7/2/23	7/2/23	INTEREST ACCRUAL	0.00		NONE INTERNAL		21,960.24
7/2/23	7/2/23	ACCOUNT - ACCRUAL START	0.00	NONE		UNDEFINED	21,960.24
7/5/23	7/5/23	LATE CHARGE	11.81		NONE INTERNAL		21,960.24
7/8/23	7/8/23	BILL/DUE DATE	248.76		NONE INTERNAL		21,960.24
7/8/23	7/8/23	INSURANCE EXPIRED	0.00		NONE INTERNAL		21,960.24
7/19/23	7/19/23	LATE CHARGE	12.44		NONE INTERNAL		21,960.24

Jul 26, 2023 2:05 PM

Exhibit 04

Post Dt	Trn Dt	Description	Amount	Mode	Reason	Reference	Balance Amt
7/22/23	7/22/23	BILL/DUE DATE	248.76		NONE INTERNAL		21,960.24

Jul 26, 2023 2:05 PM



Date Produced: 08/14/2023

LETTERSTREAM:

The following is the delivery information for Certified Mail™/RRE item number 9214 8901 4298 0486 8437 10. Our records indicate that this item was delivered on 08/07/2023 at 07:45 a.m. in LOS ANGELES, CA 90075. The scanned image of the recipient information is provided below.

Signature of Recipient :  
(Authorized Agent)

A handwritten signature in black ink, appearing to read "George Hovine Dyer", written over a series of horizontal lines.

Address of Recipient :

A handwritten address in black ink, "4751 Wilshire Blvd #100", written over a series of horizontal lines.

Thank you for selecting the Postal Service for your mailing needs. If you require additional assistance, please contact your local post office or Postal Service representative.

Sincerely,  
United States Postal Service



Westlake Portfolio Management  
P.O. Box 76809  
Los Angeles, CA 90076-0809

Exhibit 71

07/30/2023

Account No.: 25693395



ERIC ADAMS  
1650 ANDERSON MILL ROAD., APT 14204  
AUSTELL, GA 30106

Dear ERIC ADAMS,

Your account is in serious default. Because of the default, we have begun a review of your account to determine what further collection efforts are required. Those actions may include steps to protect our interest in the secured vehicle, up to and including repossession, according to the terms of your contract.

It is important that you contact us as soon as possible at the telephone number below. A Customer Service Representative will explain your obligations in this matter and provide you with options to cure this default and bring your account current.

You can use the courtesy coupon at the bottom of this notice to mail your payment. The following payment methods are also available to you:

- MoneyGram wire transfer: (800) MONEYGRAM (Code: 17060)
- [paynearme.com/WestlakePortfolio](http://paynearme.com/WestlakePortfolio)

Please call us to make arrangements for payment and resolve this matter.

Please see the page(s) that follow for other important information.

Sincerely,

Westlake Portfolio Management  
1-877-854-5688

This is an attempt by a debt collector to collect a debt and any information obtained will be used for that purpose. If you have filed for bankruptcy, or have been discharged in bankruptcy, this letter is for information purposes only and is not intended as an attempt to collect a debt.

Please detach the section below and return it with your payment

ERIC ADAMS	AMOUNT DUE:	\$733.80
1650 ANDERSON MILL ROAD., APT 14204	LATE CHARGES	\$36.69
AUSTELL, GA 30106	DUE:	\$0.00
	OTHER CHARGES:	
	BALANCE DUE:	\$22,571.80
	MATURITY DATE:	09/09/2028
	ACCOUNT:	25693395
WESTLAKE PORTFOLIO MANAGEMENT	AMOUNT	
P.O. Box 76809	ENCLOSED \$	
Los Angeles, CA 90076-0809		



Mon - Fri: 5 am to 7 pm · Sat and Sun: 5 am to 2 pm (all times pacific) · Phone: (877) 854-5688

7239



*Exhibit 72*

**Important information about your debt.**

We are required under state law to notify consumers of the following information. This list does not contain a complete list of rights that consumers have under state and federal law.

**California Residents:**

The State Rosenthal Fair Debt Collection Practices Act and the federal Fair Debt Collection Practices Act require that, except under unusual circumstances, collectors may not contact you before 8 a.m. or after 9 p.m. They may not harass you by using threats of violence or arrest or by using obscene language. Collectors may not use false or misleading statements or call you at work if they know or have reason to know that you may not receive personal calls at work. For the most part, collectors may not tell another person, other than your attorney or spouse, about your debt. Collectors may contact another person to confirm your location or enforce a judgment. For more information about debt collection activities, you may contact the Federal Trade Commission at 1-877-FTC-HELP or [www.ftc.gov](http://www.ftc.gov). Nonprofit credit counseling services may be available in the area. State and federal law require debt collectors to treat you fairly and prohibit debt collectors from making false statements or threats of violence, using obscene or profane language, and making improper communications with third parties, including your employer.

DFPI License Number pending.

**Colorado Residents:**

Colorado Location:  
8690 Wolff Court, Suite 110,  
Westminster, CO 80031  
(303) 920-4763

**Massachusetts Residents: NOTICE OF IMPORTANT RIGHTS:**

You have the right to make a written or oral request that telephone calls regarding your debt not be made to you at your place of employment. Any such oral request will be valid for only ten days unless you provide written confirmation of the request postmarked or delivered within seven days of such request. You may terminate this request by writing to the debt collector.

**Minnesota Residents:**

This collection agency is licensed by the Minnesota Department of Commerce, License Number: 40591213

**New York City Residents:**

This collection agency is licensed by the New York Department of Consumer Affairs, License Number: 2077840-DCA

**North Carolina Residents:**

This collection agency is licensed by the North Carolina Department of Insurance, Permit Number: 113582

**Tennessee Residents:**

This collection agency is licensed by the Tennessee Collection Service Board of the Department of Commerce and Insurance.

**Texas Residents:**

Finance charges will continue to accrue on the unpaid balance at the contract rate. By deferring one or more installments, you will pay more finance charges than originally disclosed.

**Utah Residents:**

As required by Utah law, you are hereby notified that a negative credit report reflecting on your credit record may be submitted to a credit reporting agency if you fail to fulfill the terms of your credit obligations.





WESTLAKE PORTFOLIO MANAGEMENT, LLC  
PO Box 78809  
Los Angeles, CA 90078-0809

Name and address of Secured Party: U.S. AUTO FINANCE, INC, 202 BUFORD DR, LAWRENCEVILLE,  
GA 30046

ERIC ADAMS  
1650 ANDERSON MILL ROAD, APT 14204  
AUSTELL, GA 30106

Date of Notice: 08/20/2023

### NOTICE OF OUR PLAN TO SELL PROPERTY

Subject: Motor Vehicle Conditional Contract of Sale or Security Agreement Account: 25693395

Description of Motor Vehicle ("Vehicle")			
Year	Make	Model	VIN
2018	Kia	Forte	3KPFL4A79JE175120

Name and address of each person (debtor) liable on the Contract:

ERIC ADAMS  
1650 ANDERSON MILL  
ROAD, APT 14204  
AUSTELL, GA 30106

We have your Vehicle because you broke promises in our agreement. We intend to dispose of the vehicle as explained in this Notice, subject to your right to redeem (get back) the Vehicle as described in this Notice. You have a right to demand a public sale of the Vehicle. You must notify us in writing at our address above by registered or certified mail within 10 days of the date of this Notice.

#### ☒ Private Sale

We will sell the vehicle at private sale sometime after 8:00 AM on 09/05/2023. A sale could include a lease or license.

The money that we get from the sale (after paying our costs) will reduce the amount you owe. If we get less money than you owe, you will still owe us the difference, except as limited by law. If we get more money than you owe, you will get the extra money, unless we must pay it to someone else.

You can redeem the Vehicle (get it back) at any time before we sell it by paying us the total outstanding balance (not just the past due payments) including our expenses. To learn the exact amount you must pay to redeem the Vehicle, call us at the telephone number shown at the top of this Notice. If you want us to explain to you in writing how we have figured the amount that you owe us, you may call us at the

Mon - Fri: 5 am to 8 pm • Sat and Sun: 5 am to 2 pm (all times pacific) • Phone: (877) 854-5688



030636-0001912

7C

*Exhibit G2*

telephone number shown at the top of this Notice, or you may write to us at the address shown at the top of this Notice and request a written explanation.

If you need more information about the sale of the Vehicle, call us at the telephone number shown at the top of this Notice or write to us at the address shown at the top of this Notice. You have the right to demand a public sale of the Vehicle.

We are sending this Notice to each of the people who owe money under your agreement, as shown at the top of this Notice, or people who have an interest in the vehicle and who are not shown at the top of this Notice.

**WRITTEN ACCOUNTING**

We will provide you with a written accounting following sale of the Vehicle. If there is a surplus, it will be paid to you within 45 days of the date of sale unless we are required by law to pay it to someone else. You may request another written accounting from the person whose name and address are shown at the top of this Notice within one year of date of the sale by delivering to us or mailing to us your written request by first class mail, postage prepaid, or certified mail, return receipt requested.

**NOTICE. YOU MAY BE SUBJECT TO SUIT AND LIABILITY IF THE AMOUNT OBTAINED UPON DISPOSITION OF THE VEHICLE IS INSUFFICIENT TO PAY THE CONTRACT BALANCE AND ANY OTHER AMOUNTS DUE.**

Please note that while we are continuing the repossession process, you still have the right to request validation of your account and the name of your original creditor, as described in the initial communication we sent you. You have those rights for a full thirty (30) days from the time you receive that letter. Please see the letter we sent for a more complete description of your rights or please call us at (877) 854-5688 and ask us about this, and we'll describe these rights to you.

This is an attempt by a debt collector to collect a debt and any information obtained will be used for that purpose. If you have filed for bankruptcy, or have been discharged in bankruptcy, this letter is for information purposes only and is not intended as an attempt to collect a debt.

Mon - Fri: 5 am to 8 pm • Sat and Sun: 5 am to 2 pm (all times pacific) • Phone: (877) 854-5688



36-0001 920



9/1/23, 11:55 PM

Gmail - Payment Confirmation



Eric Adams <ericadams452@gmail.com>

*Exhibit A*

## Payment Confirmation

2 messages

wpmcustomerservice@wpmservicing.com <wpmcustomerservice@wpmservicing.com>

Thu, Aug 31, 2023 at  
9:27 AM

Reply-To: wpmcustomerservice@wpmservicing.com  
To: ericadams452@gmail.com

Thank you for your recent payment(s) request. This is to confirm your authorization for an electronic debit from your funding account payable to Westlake Portfolio Management on Aug 31, 2023 for the following account(s) that total \$1,722.89.

Account Number: \*\*\*\*3395  
Confirmation Number: 1054691655  
Effective Date: Aug 31, 2023  
Payment Amount: \$1,717.89  
ACI Payments, Inc. Processing Fee: \$5.00

Your payment will be processed on the effective date listed above or sooner. In the event that the electronic payment to your account is return unpaid, an additional return item fee of up to \$30.00 each payment will be reflected on your next billing statement and due the following bill cycle due date, or sooner, upon our request.

If you have any questions, concerns or require clarification regarding this correspondence, please contact customer service, toll free at 877-854-5688. Our business hours are Monday to Friday, from 5am to 6pm, Saturday from 6am to 10am Pacific Standard Time.

ericadams452 <ericadams452@gmail.com>  
To: ericadams452@gmail.com

Fri, Sep 1, 2023 at 11:55 PM

Sent via the Samsung Galaxy S23 Ultra 5G, an AT&T 5G smartphone  
[Quoted text hidden]